ORACLE INFORMATION-DRIVEN SUPPORT

Oracle Lifetime Support Policy

Oracle Applications
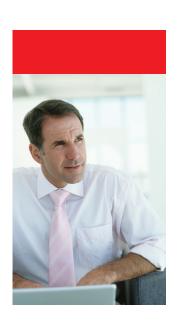
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ORACLE IS THE INFORMATION COMPANY

Oracle Applications

Maximize your support investment, unlock the full value of your Oracle products, and control your upgrade strategy—with the industry's leading support policy.

Simple, predictable, flexible, and the most comprehensive support policy available, the Oracle Lifetime Support Policy helps drive your business success. Oracle's industry-leading support policy covers your entire technology environment, from database to middleware to applications—an industry first, only from Oracle.

Oracle's Lifetime Support Policy also puts you in control of your upgrade strategy. Our flexible support policy stages make it easier for you to plan and budget for Oracle's exclusive product upgrades. You'll enjoy continued peace of mind, knowing that we'll always be there to support your business. When it's time to upgrade, you'll have rights to major product releases, so you can benefit from Oracle's technology leadership and keep pace with the world of business.

Expect lifetime support. Expect control of your technology future—with Oracle's Lifetime Support Policy.

Oracle Lifetime Support:

From Five Years to Forever

Oracle Lifetime Support Policy

With Oracle Support, you know up front and with certainty how long your Oracle products are supported. The Lifetime Support Policy provides access to technical experts for as long as you license your Oracle products and consists of three support stages: Premier Support, Extended Support, and Sustaining Support. It delivers maximum value by providing you with rights to major product releases so you can take full advantage of technology and product enhancements. Your technology and your business keep moving forward together.

Premier Support provides a standard five-year support policy for Oracle Technology and Oracle Applications products. You can extend support for an additional three years with Extended Support for specific releases or receive indefinite technical support with Sustaining Support.

Premier Support

As an Oracle customer, you can expect the best with Premier Support, our award-winning, next-generation support program. Premier Support provides you with maintenance and support of your Oracle Database, Oracle Fusion Middleware, and Oracle Applications for five years from their general availability date. You benefit from

Major product and technology releases

Technical support

Updates, fixes, security alerts, data fixes, and critical patch updates

Tax, legal, and regulatory updates

Upgrade scripts

Certification with most new third-party products/versions

Certification with most new Oracle products

Extended Support

Your technology future is assured with Oracle's Extended Support. Extended Support lets you stay competitive, with the freedom to upgrade on your timetable. If you take advantage of Extended Support, it provides you with an extra three years of support for specific Oracle releases for an additional fee. You benefit from

Major product and technology releases

Technical support

Updates, fixes, security alerts, data fixes, and critical patch updates

Tax, legal, and regulatory updates

Upgrade scripts

Certification with most existing third-party products/versions

Certification with most existing Oracle products

Extended Support may not include certification with some new third-party products/versions.

Sustaining Support

Sustaining Support puts you in control of your upgrade strategy. When Premier Support expires, if you choose not to purchase Extended Support, or when Extended Support expires, Sustaining Support will be available for as long as you license your Oracle products. With Sustaining Support, you receive technical support, including access to our online support tools, knowledgebases, and technical support experts. You benefit from

Major product and technology releases

Technical support

Access to My Oracle Support and Silver Creek Systems Support Portal

Fixes, updates, and critical patch updates created during the Premier Support stage

Upgrade scripts created during the Premier Support stage

Sustaining Support does not include

New updates, fixes, security alerts, data fixes, and critical patch updates

New tax, legal, and regulatory updates

New upgrade scripts

Certification with new third-party products/versions

Certification with new Oracle products

For more specifics on Premier Support, Extended Support, and Sustaining Support, please refer to Oracle's "Technical Support Policies."
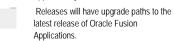
Oracle Lifetime Support:
Coverage for Oracle Applications

Support does not follow the Lifetime Support Policy.

Releases will have upgrade paths to the latest release of Oracle Fusion Applications.

Unless otherwise noted, each stage of support is provided through the last day of the month noted on the included charts.

For further information regarding specific releases, please refer to My Oracle Support.

Oracle Fusion Applications Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Fusion Customer Relationship Management (CRM) 11.1.x	Sep 2011	Sep 2016	Not Available	Indefinite
Oracle Fusion Financials (Financials) 11.1.x	Sep 2011	Sep 2016	Not Available	Indefinite
Oracle Fusion Human Capital Management (HCM) 11.1.x	Sep 2011	Sep 2016	Not Available	Indefinite
Oracle Fusion Incentive Compensation (OIC) 11.1.x	Sep 2011	Sep 2016	Not Available	Indefinite
Oracle Fusion Procurement (PRC) 11.1.x	Sep 2011	Sep 2016	Not Available	Indefinite
Oracle Fusion Projects (PRJ) 11.1.x	Sep 2011	Sep 2016	Not Available	Indefinite
Oracle Fusion Supply Chain Management (SCM) 11.1.x	Sep 2011	Sep 2016	Not Available	Indefinite
Oracle Fusion Governance, Risk and Compliance Manager (GRC) 11.1.x	Sep 2011	Sep 2016	Not Available	Indefinite

Customers running Oracle Fusion Middleware 11gR1 in the Oracle Fusion Applications internal technology stack will remain supported for the duration of the support period for Oracle Fusion Applications.

Oracle's PeopleSoft Enterprise Applications Releases

Release	GA Date	Updates, Fixes, Security Alerts, and Upgrade Scripts	Tax, Legal, and Regulatory	Extended Support Ends	Sustaining Support Ends
CRM 8.1	Dec 2001	Dec 2006	Dec 2007	Not Available	Indefinite
CRM 8.4	Mar 2002	Mar 2007	Mar 2008	Not Available	Indefinite
CRM 8.8	Dec 2002	Dec 2007	Dec 2008	Dec 2010	Indefinite
CRM 8.9	Jun 2004	Jun 2009	Jun 2010	Jun 2012	Indefinite
CRM 9.0	Aug 2006	Aug 2011	Aug 2012	Jun 2015	Indefinite
CRM 9.1	Oct 2009	Oct 2014	Oct 2015	Oct 2017	Indefinite
CS 9.0 *1	Dec 2006	Dec 2015	Dec 2016	Dec 2018	Indefinite
ELS 8.81	Sep 2003	Sep 2008	Sep 2009	Sep 2011	Indefinite
ELS 9.0	Apr 2006	Apr 2011	Apr 2012	Jun 2015	Indefinite
ELS 9.1	Oct 2009	Oct 2014	Oct 2015	Oct 2017	Indefinite
EPM 8.3	Dec 2001	Dec 2006	Not Available	Not Available	Indefinite
EPM 8.8	Dec 2002	Dec 2007	Not Available	Dec 2010	Indefinite
EPM 8.9	Apr 2005	Apr 2010	Not Available	Apr 2013	Indefinite
EPM 9.0	Aug 2006	Aug 2011	Not Available	Jun 2015	Indefinite
EPM 9.1 *1, *2	Apr 2010	Apr 2016	Not Available	Not Available	Indefinite
ESA 8.4	Jul 2002	Jul 2007	Jul 2008	Not Available	Indefinite
FMS/SCM 8.0 Argentina	Aug 2001	Aug 2007	Aug 2007	Not Available	Indefinite
FMS/SCM 8.0 Brazil	Dec 2001	Jun 2007	Jun 2007	Not Available	Indefinite
FMS/SCM 8.4	Mar 2002	Mar 2007	Mar 2008	Not Available	Indefinite
FMS/SCM 8.9 Argentina	Feb 2006	Jul 2012	Jul 2012	Feb 2014	Indefinite
FMS/SCM 8.9 Brazil	Dec 2005	May 2012	May 2012	Dec 2013	Indefinite
FMS/ESA/SCM 8.8	Dec 2003	Dec 2008	Dec 2009	Dec 2011	Indefinite
FMS/ESA/SCM 8.9	Aug 2005	Aug 2010	Aug 2011	Aug 2013	Indefinite
FMS/ESA/SCM 9.0	Sep 2006	Sep 2011	Sep 2012	Jun 2015	Indefinite
FMS/ESA/SCM 9.1	Nov 2009	Nov 2014	Nov 2015	Nov 2017	Indefinite
FMS/SCM 9.1 Brazil	Mar 2011	Mar 2016	Mar 2017	Not Available	Indefinite
FMS/SCM 9.1 Argentina	Apr 2011	Apr 2016	Apr 2017	Not Available	Indefinite
HRMS 8.0 SP1	Dec 2000	Mar 2007	Mar 2007	Not Available	Indefinite
HRMS 8.3	Nov 2001	Mar 2007	Mar 2008	Not Available	Indefinite

Oracle's PeopleSoft Enterprise Applications Releases (continued)

Release	GA Date	Updates, Fixes, Security Alerts, and Upgrade Scripts	Tax, Legal, and Regulatory	Extended Support Ends	Sustaining Support Ends
HRMS 8.8	Dec 2002	Dec 2007	Dec 2008	Dec 2011	Indefinite
HRMS 9.0	Dec 2006	Dec 2011	Dec 2012	Jun 2015	Indefinite
HRMS 9.1	Sep 2009	Sep 2014	Sep 2015	Sep 2017	Indefinite
HRMS/CS 8.9	Dec 2004	Dec 2009	Dec 2010	Dec 2012	Indefinite
HRMS/CS 8.9 ANZ *3	Sep 2005	Sep 2010	Sep 2011	Sep 2013	Indefinite
Oracle Fusion Campus Solutions Intelligence for PeopleSoft	Feb 2007	Aug 2011	Not Available	Aug 2014	Indefinite
Oracle Fusion Financial Intelligence for PeopleSoft Enterprise	Feb 2007	Aug 2011	Not Available	Aug 2014	Indefinite
Oracle Fusion Human Resources Intelligence for PeopleSoft Enterprise	Feb 2007	Aug 2011	Not Available	Aug 2014	Indefinite
Oracle Fusion Public Sector Intelligence for PeopleSoft Enterprise	Feb 2007	Aug 2011	Not Available	Aug 2014	Indefinite
Oracle Fusion Supply Chain Intelligence for PeopleSoft Enterprise	Feb 2007	Aug 2011	Not Available	Aug 2014	Indefinite
Oracle Fusion Intelligence for JD Edwards EnterpriseOne	Feb 2007	Aug 2011	Not Available	Aug 2014	Indefinite
Portal Solutions 8.4	Mar 2002	Mar 2007	Mar 2008	Not Available	Indefinite
Portal Solutions 8.8	Mar 2003	Mar 2008	Mar 2009	Mar 2011	Indefinite
Portal Solutions 8.9	Mar 2005	Mar 2010	Mar 2011	Mar 2013	Indefinite
Portal Solutions 9.0	Oct 2006	Oct 2011	Oct 2012	Oct 2014	Indefinite
Portal Solutions 9.1 *1, *2	Oct 2009	Oct 2015	Oct 2016	Oct 2017	Indefinite
SA 7.6 ANZ	Aug 1999	Aug 2008	Aug 2008	Not Available	Indefinite
SA/CR 8.0	Aug 2001	Aug 2008	Aug 2008	Not Available	Indefinite

*1: This PeopleSoft application follows a Continuous Delivery model where the support dates are evaluated for extension. For additional details, please see MyOracleSupport Doc Id 1401770.1.

*2: This Continuous Delivery may contain products that Oracle will not extend support for beyond the already committed dates. In these cases, the products will be noted in the Oracle's PeopleSoft Continuous Delivery Exceptions Table. Please see the PeopleSoft Lifetime Support Summary on MyOracleSupport Doc Id 1348959.1 for additional details.

*3: The above product and dates are only applicable to Australia and New Zealand. Please see MyOracleSupport Doc Id 1348959.1 for details.

We are committed to providing upgrade paths to the latest release of Oracle Fusion Applications from the latest two major releases of PeopleSoft Enterprises. For releases earlier than the latest two releases, customers can use upgrade scripts to move to the latest release that has a direct path to Oracle Fusion Applications. We will evaluate all other upgrade path requests based on customer requirements.

Oracle Fusion Intelligence products follow the same support time frame as the PeopleSoft EPM 9.0 application. Oracle's PeopleTools patch and other support policies can be found in the Oracle Software Technical Support document http://www.oracle.com/us/support/policies/index.html.

Tax, legal, and regulatory updates are not applicable for EPM releases.

Oracle PeopleSoft Continuous Delivery Exceptions Table

Release	GA Date	Updates, Fixes, Security Alerts, and Upgrade Scripts	Tax, Legal, and Regulatory	Extended Support Ends	Sustaining Support Ends	Last Supported PeopleTools Version
Portal Solutions 9.1						
Internal Controls Enforcer	Oct 2009	Oct 2014	Oct 2015	Oct 2017	Indefinite	TBD
Investor Portal	Oct 2009	Oct 2014	Oct 2015	Oct 2017	Indefinite	TBD
EPM 9.1						
Balanced Scorecard	Apr 2010	Apr 2015	Not Available	Not Available	Indefinite	8.53
Healthcare Scorecard	Apr 2010	Apr 2015	Not Available	Not Available	Indefinite	8.53
Customer Scorecard	Apr 2010	Apr 2015	Not Available	Not Available	Indefinite	8.53
Manufacturing Scorecard	Apr 2010	Apr 2015	Not Available	Not Available	Indefinite	8.53
Workforce Scorecard	Apr 2010	Apr 2015	Not Available	Not Available	Indefinite	8.53

Support for the products contained within the above Continuous Delivery releases will not be extended beyond the listed end dates.

Oracle E-Business Suite Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
11.0.3	May 1999	Feb 2007	Not Available	Jan 2009
11.5.1	May 2000	Jul 2006	Not Available	Indefinite
11.5.2	Oct 2000	Jul 2006	Not Available	Indefinite
11.5.3	Jan 2001	Jul 2006	Not Available	Indefinite
11.5.4	Jun 2001	Jul 2006	Not Available	Indefinite
11.5.5	Sep 2001	Jul 2006	Not Available	Indefinite
11.5.6	Jan 2002	Jul 2006	Not Available	Indefinite

Oracle E-Business Suite Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
11.5.7	May 2002	May 2007	Not Available	Indefinite
11.5.8	Nov 2002	Nov 2007	Not Available	Indefinite
11.5.9	Jun 2003	Jun 2008	Not Available	Indefinite
11.5.10	Nov 2004	Nov 2010	Nov 2013*	Indefinite
12	Jan 2007	Jan 2012**	Jan 2015	Indefinite
12.1	May 2009	May 2014**	Dec 2018	Indefinite

*For customers with a current support contract for Oracle e-Business Suite 11.5.10, Oracle will be providing an exception for the first 13 months of Sustaining Support valid from December 1, 2013 – December 31, 2014. This exception support will be comprised of the following components: (1) new fixes for Severity 1 production issues, (2) Critical Patch Updates (CPUs), up to and including the October 2014 CPU (3) United States Form 1099 updates for the 2013 tax year, and (4) payroll regulatory updates for the United States, Canada, United Kingdom, and Australia for each country's fiscal year ending in 2014. Customers must have the indicated baseline patches (or above) for new Severity 1 production bug fixes as per *Patch Requirements for Extended Support of Oracle E-Business Suite Release 11.5.10* (see Doc ID 883202.1).

** For more-detailed information on EBS 12 and 12.1 bug fixing and for Extended Support minimum baseline patch requirements please refer to the EBS Error Correction Support Policy (see Doc ID 1195034.1)

For additional information regarding the above points, please see My Oracle Support Doc ID 1494891.1.

Customers running Oracle Fusion Middleware 10gR2 and 10gR3 in the Oracle E-Business Suite version 12 internal technology stack will remain supported for the duration of the support period for Oracle E-Business Suite 12.

Oracle's Product Hub Options for E-Business Suite

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Demand Side Product Data Synchronization for GDSN 12.1	May 2009	May 2014	Not Available	Indefinite
Supply Side Product Data Synchronization for GDSN 11.5.10	Nov 2004	Nov 2010	Nov 2013	Indefinite
Supply Side Product Data Synchronization for GDSN 12	Jan 2007	Jan 2012	Jan 2014	Indefinite

Oracle iLearning Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
iLearning 5.0	Jan 2005	Jan 2010	Not Available	Indefinite
iLearning 5.2	Sep 2008	Sep 2013	Sep 2016	Indefinite

Oracle's JD Edwards EnterpriseOne Releases

Release	GA Date	Updates, Fixes, Security Alerts, and Upgrade Scripts	Tax, Legal, and Regulatory	Extended Support Ends	Sustaining Support Ends
Xe	Sep 2000	Dec 2013	Dec 2013	Not Available	Indefinite
8	Jun 2002	Dec 2013	Dec 2013	Not Available	Indefinite
8.9	Sep 2003	Sep 2008	Sep 2009	Not Available	Indefinite
8.10	Jun 2004	Jun 2009	Jun 2010	Not Available	Indefinite
8.11	Dec 2004	Dec 2009	Dec 2010	Dec 2012	Indefinite
8.11 CRM Mobile Sales(both i-Series and non i-Series)	Dec 2004	Dec 2009	Dec 2010	Dec 2010	Indefinite
8.12	Apr 2006	Apr 2011	Apr 2012	Apr 2014	Indefinite
8.12 CRM Mobile Sales(both i-Series and non i-Series)	Apr 2006	Apr 2011	Apr 2012	Dec 2010	Indefinite
9.0	Sep 2008	Sep 2013	Sep 2014	Sep 2016	Indefinite
9.0.2	Nov 2010	Nov 2015	Nov 2016	Nov 2018	Indefinite
9.1	Mar 2012	Mar 2017	Mar 2018	Mar 2020	Indefinite

JD Edwards EnterpriseOne Release Xe and Release 8 will receive Premier Support until Dec 2013. The support time frame for Release 8.11 also includes Release 8.11SP1. Each JD Edwards EnterpriseOne Tools release expires no sooner than three months after a new JD Edwards EnterpriseOne Tools release becomes generally available.

We are committed to providing upgrade paths to the latest release of Oracle Fusion Applications (starting with 11g R2) from the latest major release of JD Edwards EnterpriseOne applications.

For releases earlier than the latest release, customers can use upgrade scripts to move to the latest release that has a direct path to Oracle Fusion Applications. We will evaluate all other upgrade path requests based on customer requirements.

Oracle's JD Edwards World Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
A7.3	Jun 1996	Dec 2013	Not Available	Indefinite
A8.1	Oct 1997	Dec 2013	Not Available	Indefinite
A9.1	Apr 2007	Apr 2012	Apr 2015	Indefinite
A9.2	Apr 2009	Apr 2014	Apr 2017	Indefinite
A.9.2.1	May 2010	May 2015	May 2018	Indefinite
A9.3	Mar 2012	Mar 2017	Mar 2020	Indefinite

We are committed to providing upgrade paths to the latest release of Oracle Fusion Applications (starting with 11g R2) from the latest major release of JD Edwards World applications.

For releases earlier than the latest release, customers can use upgrade scripts to move to the latest release that has a direct path to Oracle Fusion Applications. We will evaluate all other upgrade path requests based on customer requirements.

Oracle Communications Billing and Revenue Management (Formerly Portal) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
6.2 SP1–3, 5–6	Dec 2001	Jun 2003	Jul 2007	Indefinite
6.2 SP4	Dec 2001	Jun 2003	Dec 2010	Indefinite
6.5 SP1	Apr 2003	Apr 2004	Dec 2007	Indefinite
6.5 SP2	Jul 2003	Apr 2004	Dec 2012	Indefinite
6.5 FP3	Dec 2003	Jun 2005	Jun 2008	Indefinite
6.7 Charter Release	Feb 2004	Jun 2006	Jun 2007	Indefinite
6.7 GA Release	May 2004	Jun 2006	Feb 2011	Indefinite
7.0	Feb 2005	Jun 2009	Dec 2012	Indefinite
7.2	Aug 2005	Feb 2010	Not Available	Indefinite
7.2.1	May 2006	Feb 2010	Feb 2013	Indefinite
7.3	Sep 2006	Sep 2011	Sep 2014	Indefinite
7.3.1	Nov 2007	Nov 2012	Nov 2015	Indefinite
7.4	Sep 2009	Sep 2014	Sep 2017	Indefinite
7.5	Nov 2011	Nov 2016	Nov 2019	Indefinite

Oracle Communications Pricing Design Center Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Communications Pricing Design Center 11.1	Dec 2011	Dec 2016	Dec 2019	Indefinite

Oracle Communications Service Fulfillment (Formerly Netsure) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Network Intelligence 3.x	Apr 2007	Oct 2011	Not Available	Indefinite
Network Integrity 2.x	Jun 2007	May 2009	Not Available	Indefinite
Network Integrity 3.5	Jun 2007	Oct 2011	Not Available	Indefinite
Network Integrity 3.6	Dec 2008	Dec 2013	Dec 2016	Indefinite
Network Integrity 7.0	Sep 2010	Sep 2015	Sep 2018	Indefinite
Network Integrity 7.1	Feb 2012	Feb 2017	Feb 2020	Indefinite
Network Capman 2.x	Jun 2004	May 2009	Not Available	Indefinite

Oracle Communications (Formerly MetaSolv) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
ASAP 4.1	Jan 2000	Jun 2007	Not Available	Indefinite
ASAP 4.2	Jan 2001	Jun 2007	Not Available	Indefinite
ASAP 4.3	Jun 2001	Jun 2007	Not Available	Indefinite
ASAP 4.4	Jun 2001	Jun 2007	Not Available	Indefinite
ASAP 4.5	Jun 2002	Sep 2007	Not Available	Indefinite
ASAP 4.6	Jun 2003	Jun 2010	Not Available	Indefinite
ASAP 4.7	Jun 2004	Jun 2009	Jun 2010	Indefinite
ASAP 5.0	Jan 2006	Jan 2010	Not Available	Indefinite
ASAP 5.2	Nov 2006	Nov 2011	Nov 2012	Indefinite
ASAP 7.0	May 2009	May 2014	May 2017	Indefinite
ASAP 7.2	Apr 2012	Apr 2017	Apr 2020	Indefinite
ASAP Module – Service Creation Environment 2.6	Oct 2006	Nov 2011	Nov 2012	Indefinite
Configuration Management 1.1.1	May 2007	May 2011	Not Available	Indefinite
Configuration Management 5.2	Jan 2008	Jan 2013	Jan 2016	Indefinite
Design Studio 3.0	Mar 2008	Mar 2013	Mar 2016	Indefinite
Design Studio 3.1	Jan 2010	Jan 2015	Not Available	Indefinite
Design Studio 7.2	Apr 2012	Apr 2017	Apr 2020	Indefinite
IP Service Activator 4.0	Mar 2004	Mar 2008	Not Available	Indefinite
IP Service Activator 4.1	Jul 2004	Jul 2008	Not Available	Indefinite
IP Service Activator 4.2	Dec 2005	Dec 2009	Not Available	Indefinite
IP Service Activator 5.0	Mar 2006	Mar 2010	Not Available	Indefinite
IP Service Activator 5.1	Dec 2006	Dec 2010	Not Available	Indefinite
IP Service Activator 5.2	Jan 2008	Jan 2013	Jan 2016	Indefinite
IP Service Activator 7.0	Jun 2011	Jun 2016	Jun 2019	Indefinite
MetaSolv Solution 5.2.19	Jul 2006	Jan 2010	Not Available	Indefinite
MetaSolv Solution 6.0.10	Jun 2006	Dec 2007	Not Available	Indefinite
MetaSolv Solution 6.0.11	Sep 2006	Jun 2008	Not Available	Indefinite
MetaSolv Solution 6.0.12	Dec 2006	Jun 2008	Not Available	Indefinite
MetaSolv Solution 6.0.13	Mar 2007	Jun 2008	Not Available	Indefinite
MetaSolv Solution 6.0.14	Jul 2007	Dec 2008	Not Available	Indefinite

Oracle Communications (Formerly MetaSolv) Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
MetaSolv Solution 6.0.15	Dec 2007	Dec 2013	Not Available	Indefinite
MetaSolv Solution 6.0.16	Sep 2008	Dec 2013	Not Available	Indefinite
MetaSolv Solution 6.2	Apr 2011	Apr 2016	Not Available	Indefinite
MetaSolv Solution ASR 33.1*	Sep 2006	Sep 2007	Not Available	Indefinite
MetaSolv Solution ASR 34.0*	Dec 2006	Aug 2008	Not Available	Indefinite
MetaSolv Solution ASR 35.0*	Jul 2007	Dec 2008	Not Available	Indefinite
MetaSolv Solution ASR 36.0*	Dec 2007	Mar 2009	Not Available	Indefinite
MetaSolv Solution ASR 37.0	Jul 2008	Sep 2009	Not Available	Indefinite
MetaSolv Solution ASR 38.0*	Jan 2009	Mar 2010	Not Available	Indefinite
MetaSolv Solution ASR 39.0*	Jul 2009	Sep 2010	Not Available	Indefinite
MetaSolv Solution ASR 40.0*	Dec 2009	Mar 2011	Not Available	Indefinite
MetaSolv Solution ASR 41.0*	Jul 2010	Sep 2011	Not Available	Indefinite
MetaSolv Solution ASR 42.0*	Jan 2011	Mar 2012	Not Available	Indefinite
MetaSolv Solution ASR 43.0*	Jul 2011	Current -1 (Flash Cut)	Not Available	Indefinite
MetaSolv Solution ASR 44.0*	Jan 2012	Current -1 (Flash Cut)	Not Available	Indefinite
MetaSolv Solution LSR 10.0*	Jul 2007	Dec 2012	Not Available	Indefinite
MetaSolv Solution LSR 10.1*	Apr 2011	Apr 2016	Not Available	Indefinite
MetaSolv Solution LSR 6.11*	Jan 2006	May 2011	Not Available	Indefinite
MetaSolv Solution LSR 9.2*	Feb 2006	May 2009	Not Available	Indefinite
MetaSolv Solution LSR 9.3*	Dec 2006	Dec 2012	Not Available	Indefinite
MetaSolv Solution LSR 9.4*	Apr 2011	Apr 2016	Not Available	Indefinite
Network Discovery 5.1	Nov 2006	Dec 2013	Dec 2016	Indefinite
Network Mediation 4.0.1	Jul 2003	Sep 2008	Not Available	Indefinite
Network Mediation 5.0.1	Jul 2006	Jul 2009	Not Available	Indefinite
Network Mediation 5.1.1	Dec 2006	Dec 2011	Dec 2013	Indefinite

Oracle Communications (Formerly MetaSolv) Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Communications Offline Mediation Control 6.0	Apr 2012	Apr 2017	Apr 2020	Indefinite
Objectel 2.7	Jul 2003	Jan 2014	Not Available	Indefinite
Objectel 2.8	Aug 2005	Jun 2007	Not Available	Indefinite
Objectel 2.9	Nov 2006	Jan 2014	Not Available	Indefinite
Objectel 2.10	Feb 2007	Jan 2014	Not Available	Indefinite
Oracle Communications Unified Inventory Management 7.0.x	Dec 2007	Dec 2012	Dec 2014	Indefinite
Oracle Communications Unified Inventory Management 7.1	Apr 2009	Apr 2014	Apr 2017	Indefinite
Oracle Communications Unified Inventory Management 7.2	Apr 2012	Apr 2017	Apr 2020	Indefinite

Oracle Communications (Formerly MetaSolv) Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Communications Internet Name and Address Management 6.1 **	Mar 2008	Mar 2013	Mar 2016	Indefinite
Order and Service Management 2.5	Dec 2002	Jun 2007	Not Available	Indefinite
Order and Service Management 2.6	Dec 2003	Jun 2010	Not Available	Indefinite
Order and Service Management 2.8	Sep 2005	Sep 2010	Not Available	Indefinite
Order and Service Management 6.3	Mar 2008	Mar 2013	Mar 2016	Indefinite
Order and Service Management 7.0	Jan 2010	Jan 2015	Jan 2018	Indefinite
Order and Service Management 7.2	Apr 2012	Apr 2017	Apr 2020	Indefinite
Policy Services 4.2	Dec 2001	Dec 2007	Not Available	Indefinite
Policy Services 5.2	Dec 2002	Dec 2008	Not Available	Indefinite
Policy Services 5.4	Oct 2004	Oct 2009	Not Available	Indefinite
Policy Services 5.5	Mar 2006	Mar 2011	Not Available	Indefinite
Policy Services 6.1	Mar 2008	Mar 2013	Mar 2016	Indefinite
Provisioning 5.0	Dec 2005	Dec 2008	Not Available	Indefinite
Provisioning 6.1	Dec 2006	Jun 2007	Not Available	Indefinite
Provisioning 6.2	Feb 2007	Feb 2010	Not Available	Indefinite
RADIUS Server 3.0	Aug 2002	Jun 2007	Not Available	Indefinite
RADIUS Server 4.0	Oct 2002	Jun 2007	Not Available	Indefinite
RADIUS Server 4.5	Mar 2003	Jun 2007	Not Available	Indefinite
RADIUS Server 4.6	Nov 2003	Jun 2007	Not Available	Indefinite
RADIUS Server 4.7	Apr 2005	Jun 2007	Not Available	Indefinite
RADIUS Server 5.0	Jun 2005	Aug 2007	Not Available	Indefinite
RADIUS Server 5.3	Apr 2006	May 2008	Not Available	Indefinite
RADIUS Server 5.4	Jul 2006	Sep 2008	Not Available	Indefinite
Subscriber and Service Management 3.1.5	Jul 2007	Jul 2009	Not Available	Indefinite
Subscriber and Service Management 3.1.6	Sep 2007	Dec 2012	Not Available	Indefinite
Subscriber and Service Management 3.1.9	Jul 2008	Jul 2010	Not Available	Indefinite
Subscriber and Service Management 3.1.x	Dec 2006	Dec 2011	Not Available	Indefinite

Oracle Communications MetaSolv Solution service packs will be supported for customers as Current-2. Oracle Communications.

MetaSolv Solution ASR will be supported for customers as Current-1. Oracle Communications MetaSolv Solution LSR will be supported for customers based on industry uptake. Oracle Communications Subscriber and Service Management will be supported as Current-1 following the release after 3.1.4. Earlier releases not defined above will receive indefinite Sustaining Support.

*ASR—Lifetime Support does not apply. These are regulatory releases and only valid until ASOGs flash cut, which occurs semiannually.

*LSR—Lifetime Support is driven by the LSOG governing body and the acceptance of service providers in the level of order they will accept.

** Oracle Communications Internet Name and Address Management (formerly Policy Services)

Oracle Communications Unified Communications

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Communications Unified Communication Suite 7	Sep 2009	Sep 2014	Not Available	Indefinite
Oracle Communications Instant Messaging Server 9	Oct 2011	Oct 2016	Not Available	Indefinite
Oracle Communications Calendar Server 7.0	Sep 2009	Sep 2014	Not Available	Indefinite
Oracle Communications Calendar Server for CALDAV Clients 7.0	Sep 2009	Sep 2014	Not Available	Indefinite
Oracle Communications Mobile Synchronization Server 1.0	Dec 2008	Dec 2013	Not Available	Indefinite

Oracle's Demantra Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Demantra suite 5.3.x	Dec 2002	Dec 2008	Not Available	Indefinite
Demantra spectrum 6.1.x	Aug 2003	Dec 2008	Not Available	Indefinite
Demantra spectrum 6.2.x	May 2004	May 2009	Not Available	Indefinite
Demantra spectrum 7.0.x	Sep 2005	Sep 2010	Not Available	Indefinite
Demantra spectrum 7.1.x	May 2006	May 2011	Not Available	Indefinite
Demantra spectrum 7.2.x	Nov 2007	Nov 2012	Not Available	Indefinite
Demantra spectrum 7.3.x	Aug 2009	Aug 2014	Not Available	Indefinite

Earlier releases of the Demantra Suite products will be covered under indefinite Sustaining Support.

We are committed to providing upgrade paths to the latest release of Oracle Fusion Applications (starting with 11g R2) from the latest major release of Oracle's Demantra applications.

For releases earlier than the latest release, customers can use upgrade scripts to move to the latest release that has a direct path to Oracle Fusion Applications. We will evaluate all other upgrade path requests based on customer requirements.

Oracle Activity Based Management Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
11*i*	Dec 2000	Jun 2006	Not Available	Indefinite

Oracle's JD Edwards EnterpriseOne Supply Chain Planning Releases

Release	GA Date	Updates, Fixes, Security Alerts, and Upgrade Scripts	Tax, Legal, and Regulatory	Extended Support Ends	Sustaining Support Ends
Advanced Planning Agent 3.3	Dec 2001	Dec 2005	Dec 2007	Not Available	Indefinite
Demand Consensus 2.2	Jul 2003	Jul 2007	Jul 2009	Not Available	Indefinite
Demand Consensus 3.0	Jan 2004	Jan 2008	Jan 2010	Not Available	Indefinite
Demand Forecasting 1.2	Jul 2003	Jul 2007	Jul 2009	Not Available	Indefinite
Demand Forecasting 2.0	Jan 2004	Jan 2008	Jan 2010	Not Available	Indefinite
Order Processing 3.0	Jul 2003	Jul 2007	Jul 2009	Not Available	Indefinite
PDP Collaborative Web Client 2.1	Oct 2003	Oct 2007	Oct 2009	Not Available	Indefinite
PDP Collaborative Web Client 2.2	Feb 2004	Feb 2008	Feb 2010	Not Available	Indefinite
PDP Microsoft Excel Client 1.2	Sep 2002	Sep 2006	Sep 2008	Not Available	Indefinite
PDP Microsoft Excel Client 1.3	Feb 2004	Feb 2008	Feb 2010	Not Available	Indefinite
Production and Distribution Planning 4.0 (Windows)	Dec 2001	Feb 2006	Feb 2006	Not Available	Indefinite
Production and Distribution Planning 4.0 (AIX)	Dec 2001	Feb 2007	Feb 2007	Not Available	Indefinite
Production and Distribution Planning 4.0 (Sun Solaris, HP)	Dec 2001	Feb 2008	Feb 2008	Not Available	Indefinite
Production and Distribution Planning 5.0	Jul 2003	Sep 2006	Sep 2006	Not Available	Indefinite
Production Scheduling – Discrete 3.3	Apr 2003	Apr 2007	Apr 2009	Not Available	Indefinite
Production Scheduling – Discrete 3.4	Oct 2003	Oct 2007	Oct 2009	Not Available	Indefinite
Production Scheduling – Discrete 4.0	Mar 2004	Mar 2008	Mar 2010	Not Available	Indefinite
Strategic Network Optimization 7.2	Apr 2002	Apr 2006	Apr 2008	Not Available	Indefinite
Strategic Network Optimization 7.3	Jan 2004	Jan 2008	Jan 2010	Not Available	Indefinite
Strategic Network Optimization 8.0	Mar 2004	Mar 2009	Mar 2010	Not Available	Indefinite
Supply Chain Management Integration 4.1	Jan 2003	Jan 2007	Jan 2009	Not Available	Indefinite
Supply Chain Management Integration 5.0	Dec 2003	Dec 2008	Dec 2009	Not Available	Indefinite
Supply Chain Management Integration 5.1	May 2004	May 2009	May 2010	Not Available	Indefinite

Oracle's JD Edwards EnterpriseOne Supply Chain Planning Releases (continued)

Release	GA Date	Updates, Fixes, Security Alerts, and Upgrade Scripts	Tax, Legal, and Regulatory	Extended Support Ends	Sustaining Support Ends
APS 2.0	Jul 2002	Jul 2006	Jul 2008	Not Available	Indefinite
APS 8.10	Jun 2004	Jun 2009	Jun 2010	Not Available	Indefinite
APS 8.11	Dec 2004	Dec 2009	Dec 2010	Not Available	Indefinite
APS 8.11 (Enterprise)	Feb 2006	Dec 2009	Dec 2010	Dec 2012	Indefinite
APS 9.0	Sep 2008	Sep 2013	Sep 2014	Sep 2016	Indefinite

JD Edwards EnterpriseOne Production and Distribution Planning 4.0 for AIX, Sun Solaris, and HP reflect extensions to the Premier Support period. Lifetime Support for JD Edwards EnterpriseOne Supply Chain Planning products will begin with Release 8.10; earlier releases will follow the former PeopleSoft support policy. Support for Releases 8.11.1 and 8.11.2 will follow the support time frame for Release 8.11.

Oracle's Siebel Applications Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
CRM 6.x	Dec 2000	Jun 2005	Dec 2007	Indefinite
CRM 7.0.x	Nov 2001	Dec 2008	Not Available	Not Available
CRM 7.5.3	Jul 2003	Dec 2008	Dec 2010	Dec 2012
CRM 7.7.x	Sep 2004	Sep 2009	Sep 2012	Indefinite
CRM 7.8.x	May 2005	May 2010	May 2013	Indefinite
CRM 8.0.x	Jan 2007	Jan 2012	Jan 2015	Indefinite
CRM 8.1.x	Nov 2008	Nov 2016	Nov 2019	Indefinite
CRM 8.2.x	Nov 2011	Nov 2016	Nov 2019	Indefinite
Siebel CRM Client Synch 6.x	Dec 2000	Jun 2005	Dec 2007	Jun 2013
Siebel CRM Client Synch 7.x	Nov 2001 - May 2005	May 2010	May 2012	Jun 2013
Siebel CRM Client Synch 8.x	Jan 2007 - Nov 2011	May 2012	Not Available	Jun 2013
Motiva 8.x	Dec 2001	Apr 2006	Not Available	Not Available
Motiva 9.x	May 2003	Apr 2006	Not Available	Not Available
Incentive Compensation 7.5.x	Jul 2003	Dec 2007	Not Available	Not Available
Incentive Compensation Management 7.5.x	Dec 2003	Dec 2008	Dec 2010	Not Available
Incentive Compensation Management 7.7.x	Dec 2004	Sep 2009	Sep 2012	Indefinite
Incentive Compensation Management 7.8.x	Jan 2006	May 2010	May 2013	Indefinite

Oracle's Siebel Applications Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Self-Service Aggregation Manager (eaExchange) All Versions	Not Available	May 2007	Not Available	May 2012
Self-Service Syndication Manager (eaPost) All Versions	Not Available	May 2007	Not Available	May 2012
Self-Service Rate Plan Advisor All Versions	Not Available	May 2007	Not Available	May 2012
Self-Service ePayment Manager (eaPay) pre-4.3.x	Not Available	Mar 2009	Mar 2012	Not Available
Self-Service ePayment Manager (eaPay) 4.3.x	May 2004	Mar 2010	Mar 2013	Indefinite

Oracle's Siebel Applications Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Self-Service ePayment Manager (eaPay) 4.7	Sep 2007	Sep 2012	Sep 2015	Indefinite
Self-Service eStatement Manager (eaDirect) pre-4.3.x	Not Available	Mar 2009	Mar 2012	Not Available
Self-Service eStatement Manager (eaDirect) 4.3.x	May 2004	Mar 2010	Mar 2013	Indefinite
Self-Service eStatement Manager (eaDirect) 4.7	Sep 2007	Sep 2012	Sep 2015	Indefinite
Self-Service Communications Billing Analytics pre-5.1.x	Not Available	Mar 2009	Mar 2012	Not Available
Self-Service Communications Billing Analytics 5.1.x	Dec 2005	Mar 2011	Mar 2014	Indefinite
Self-Service Communications Service Manager 5.x	Mar 2006	Mar 2009	Mar 2012	Not Available
Self-Service eBilling Manager/Communications Billing Manager pre-5.1.x	Not Available	Mar 2009	Mar 2012	Not Available
Self-Service eBilling Manager/Communications Billing Manager 5.1.x	Mar 2006	Mar 2011	Mar 2014	Indefinite
Brightware 6.x	Not Available	Not Available	Not Available	Indefinite
Brightware 8.0	Not Available	Not Available	Not Available	Indefinite
Brightware 8.1	Not Available	Not Available	Not Available	Indefinite
Brightware 8.1.1	Not Available	Not Available	Not Available	Indefinite
Brightware 8.1.2	Not Available	Not Available	Not Available	Indefinite
Brightware 8.1.3	Not Available	Not Available	Not Available	Indefinite
Brightware 8.1.4	Mar 2005	Mar 2008	Dec 2010	Jan 2013
Brightware 8.1.6	Jan 2007	Jan 2012	Jan 2015	Indefinite
Retail Finance 3.0.3	Jul 2001	Jul 2006	Jul 2009	Indefinite
Retail Finance 3.5.1	Mar 2002	Mar 2007	Mar 2010	Indefinite
Retail Finance 4.2.5	Aug 2003	Aug 2008	Aug 2011	Indefinite
Retail Finance 6.1	Jun 2004	Jun 2009	Jun 2012	Indefinite
Retail Finance 2004.3	Aug 2004	Aug 2009	Aug 2012	Indefinite
Retail Finance 2004.5	Oct 2004	Oct 2009	Oct 2012	Indefinite
Retail Finance 2004.5.2	Nov 2004	Nov 2009	Nov 2012	Indefinite
Retail Finance 2004.5.3	Dec 2004	Dec 2009	Dec 2012	Indefinite
Retail Finance 2004.5.4	Jan 2005	Jan 2010	Jan 2013	Indefinite
Retail Finance 2005	May 2005	May 2010	May 2013	Indefinite

The general availability dates for some Siebel Self-Service and Siebel Brightware applications are not available. Customers running Brightware releases older than 8.1.4 should upgrade to the latest release.

We are committed to providing upgrade paths to the latest release of Oracle Fusion Applications from the latest two major releases of Siebel CRM starting with 8.1.

For releases earlier than the latest two releases, customers can use upgrade scripts to move to the latest release that has a direct path to Oracle Fusion Applications. We will evaluate all other upgrade path requests based on customer requirements.

Oracle Customer Self-Service Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Self-Service E-Billing Consumer Edition 6.0	Feb 2008	Feb 2013	Feb 2016	Indefinite
Self-Service E-Billing Business Edition 6.0	Feb 2008	Feb 2013	Feb 2016	Indefinite

See chart "Oracle's Siebel Applications Releases" for additional customer self-service solutions.

Oracle's Hyperion Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Enterprise Performance Management Releases				
Oracle Essbase 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Oracle Essbase 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Hyperion Application Builder for .NET 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Hyperion BI+ 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Hyperion BI+ 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Hyperion Business Rules 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Hyperion Capital Asset Planning 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Hyperion Capital Asset Planning 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Hyperion Data Integration Management 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Hyperion Data Relationship Management 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Hyperion Data Relationship Management 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Hyperion Disclosure Management 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Hyperion Financial Close Analytics Dashboard 11.1.2.x	Oct 2011	Apr 2015	Apr 2018	Indefinite
Hyperion Financial Close Management 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Hyperion Financial Data Quality Management 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Hyperion Financial Data Quality Management 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Hyperion Financial Management 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Hyperion Financial Management 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Hyperion Performance Scorecard 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Hyperion Performance Scorecard 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Hyperion Planning 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Hyperion Planning 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite

Oracle's Hyperion Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Hyperion Profitability and Cost Management 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Hyperion Profitability and Cost Management 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Hyperion Public Sector Planning and Budgeting 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Hyperion Strategic Finance 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Hyperion Strategic Finance 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Hyperion Workforce Planning 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Hyperion Workforce Planning 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Oracle Crystal Ball 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite
Oracle Crystal Ball 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Oracle Integrated Margin Planning 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
Oracle Strategic Operational Planning 11.1.2.x	Apr 2010	Apr 2015	Apr 2018	Indefinite
System 9 Products				
Application Link 9.0.x	Sep 2005	Not Available	Not Available	Jun 2010
Application Link 9.2.x	Jun 2006	Jun 2009	Not Available	Jun 2010
BI+ 9.0.x	Sep 2005	Not Available	Not Available	Indefinite
BI+ 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
BI+ 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
BI+ Analytic Services (including AIS, AAS, High Availability Services) 9.0.x	Sep 2005	Not Available	Not Available	Indefinite
BI+ Analytic Services (including AIS, AAS, High Availability Services) 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
BI+ Analytic Services (including AIS, AAS, High Availability Services) 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
BI+ Application Builder (J2EE and .NET) 9.0.x	Sep 2005	Not Available	Not Available	Indefinite

Oracle's Hyperion Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
BI+ Application Builder (J2EE and .NET) 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Capital Expense Planning 4.1.x	Sep 2005	Not Available	Not Available	Indefinite
Capital Expense Planning 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Capital Expense Planning 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
Data Integration Management 9.0.x	Sep 2005	Not Available	Not Available	Indefinite
Data Integration Management 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Data Integration Management 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
Enterprise Metrics 9.0.x	Sep 2005	Not Available	Not Available	Indefinite
Enterprise Metrics 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Enterprise Metrics 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
Essbase (includes EAS, EIS, EDS, and ESS) 9.0.x	Sep 2005	Not Available	Not Available	Indefinite
Essbase (includes EAS, EIS, EDS, and ESS) 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Essbase (includes EAS, EIS, EDS, and ESS) 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
Financial Data Quality Management 9.0.x	Sep 2005	Not Available	Not Available	Indefinite
Financial Data Quality Management 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Financial Data Quality Management 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
Financial Management 4.1.x	Sep 2005	Not Available	Not Available	Indefinite
Financial Management 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Financial Management 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
License Server 9.0.x	Sep 2005	Not Available	Not Available	Indefinite
License Server 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
License Server 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
Master Data Management 9.0.x	Sep 2005	Not Available	Not Available	Indefinite
Master Data Management 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Master Data Management 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
Performance Scorecard 9.0.x	Sep 2005	Not Available	Not Available	Indefinite
Performance Scorecard 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Performance Scorecard 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite

Oracle's Hyperion Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Planning Standard Edition 4.1.x	Sep 2005	Not Available	Not Available	Indefinite
Planning Standard Edition 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Planning Standard Edition 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
Shared Services 9.0.x	Sep 2005	Not Available	Not Available	Indefinite
Shared Services 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Shared Services 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
Smart View 9.0.x	Sep 2005	Not Available	Not Available	Indefinite
Smart View 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Smart View 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
Strategic Finance 4.1.x	Sep 2005	Not Available	Not Available	Indefinite
Strategic Finance 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Strategic Finance 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
Workforce Planning 4.1.x	Sep 2005	Not Available	Not Available	Indefinite
Workforce Planning 9.2.x	Jun 2006	Jun 2010	Not Available	Indefinite
Workforce Planning 9.3.x	Jan 2007	Jan 2012	Not Available	Indefinite
Pre-System 9 Products				
Analyzer 7.2.1.x	Apr 2005	Sep 2008	Sep 2009	Indefinite
Analyzer 7.2.5.x	Mar 2006	Sep 2008	Sep 2009	Indefinite
Application Link 7.x	Jun 2004	Sep 2008	Sep 2009	Jun 2010
Hub 7.2.5.x	Mar 2006	Sep 2008	Sep 2009	Indefinite
Remote Authentication Module 7.2.5.x	Mar 2006	Sep 2008	Sep 2009	Indefinite
Application Builder (J2EE and .NET) 7.2.x	Jan 2005	Sep 2008	Sep 2009	Indefinite
Business Modeling 4.0.5.x	Jun 2006	Sep 2008	Not Available	Indefinite
Business Rules 4.0.2.x	Dec 2005	Sep 2008	Sep 2009	Indefinite
Central 7.x	Jul 2004	Not Available	Not Available	Indefinite
Essbase (includes EAS, EIS, EDS, and ESS) 7.1.6.x	Aug 2006	Sep 2008	Sep 2009	Indefinite
Financial Management 4.0.2.x	Dec 2005	Sep 2008	Sep 2009	Indefinite
Financial Management 4.0.5.x	Mar 2006	Sep 2008	Sep 2009	Indefinite

Oracle's Hyperion Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Intelligence 8.5.0.x	Feb 2006	Sep 2008	Sep 2009	Indefinite
Metrics Builder 7.3.x	Jan 2005	Sep 2008	Sep 2009	Indefinite
Objects 7.0.2.x	Oct 2004	Sep 2008	Sep 2009	Indefinite
Planning Standard Edition 4.0.2.x	Dec 2005	Sep 2008	Sep 2009	Indefinite
Planning Standard Edition 4.0.5.x	Mar 2006	Sep 2008	Sep 2009	Indefinite
Planning 4.0.2.x	Dec 2005	Sep 2008	Sep 2009	Indefinite
Planning 4.0.5.x	Mar 2006	Sep 2008	Sep 2009	Indefinite
Performance Scorecard 4.0.1.x	Apr 2005	Sep 2008	Sep 2009	Indefinite
Performance Scorecard 4.0.5.x	Mar 2006	Sep 2008	Sep 2009	Indefinite
Reports 7.2.5.x	Mar 2006	Sep 2008	Sep 2009	Indefinite
Reports 7.2.1.x	Apr 2005	Sep 2008	Sep 2009	Indefinite
SQR 8.5.0.x	Feb 2006	Sep 2008	Sep 2009	Indefinite
Other Products				
Enterprise 6.3.1.x	Aug 2004	Sep 2008	Not Available	Indefinite
Enterprise 6.4.x	Aug 2005	Aug 2010	Not Available	Indefinite
Enterprise 6.5.x	Apr 2008	Apr 2013	Not Available	Indefinite
Enterprise Reporting 3.9.1.x	Aug 2004	Sep 2008	Not Available	Indefinite
Enterprise Reporting 6.4.x	Aug 2005	Aug 2010	Not Available	Indefinite
Enterprise Reporting 6.5.x	Apr 2008	Apr 2013	Not Available	Indefinite
Enterprise Financial Data Quality Management 7.2.x	Nov 2006	Aug 2010	Not Available	Indefinite
Pillar 5.7.11.x	Jun 2007	Sep 2008	Not Available	Indefinite

For releases on Premier and Extended Support, previous patch sets (formerly maintenance releases) will be supported for six months after the release date of a new patch set. Patch set updates (formerly service pack updates) will be supported for three months after the release of a new patch set update.

Unless otherwise noted, indefinite Sustaining Support will continue to be provided for the latest service pack update of all product releases not listed above.

Hyperion components (including, but not limited to, components such as Hyperion Foundation Services, Oracle Hyperion Enterprise Performance Management Architect, Oracle Hyperion Smart View for Office, and Oracle Smart Space) are supported according to the timeline noted above for the release of the product with which the component(s) were shipped.

For additional information, please visit oracle.com/support/lifetime-support-policy.html

Oracle's HyperRoll Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
HyperRoll 4.2.3.x	Jun 2006	Nov 2011	Not Available	Jul 2012
HyperRoll 5.1.1.x	Dec 2007	Nov 2011	Not Available	Jul 2012
HyperRoll 5.1.3.x	Dec 2008	Nov 2011	Not Available	Jul 2012
HyperRoll Financial Suite 1.x	Dec 2008	Nov 2011	Not Available	Jul 2012

Oracle's Crystal Ball Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Crystal Ball 5.x and earlier	Not Available	Not Available	Not Available	Not Available
Crystal Ball 7.0.0	Sep 2004	Not Available	Not Available	Jun 2009
Crystal Ball 7.0.1	Sep 2004	Not Available	Not Available	Jun 2009
Crystal Ball 7.1.0	Mar 2005	Not Available	Not Available	Jun 2009
Crystal Ball 7.1.1	May 2005	Not Available	Not Available	Jun 2009
Crystal Ball 7.1.2	Aug 2005	Not Available	Not Available	Jun 2009
Crystal Ball 7.2.0	Sep 2005	Not Available	Not Available	Jun 2009
Crystal Ball 7.2.1	Feb 2006	Not Available	Not Available	Jun 2009
Crystal Ball 7.2.2	Mar 2006	Not Available	Not Available	Jun 2010
Crystal Ball 7.3.0	Mar 2007	Not Available	Not Available	Jun 2009
Crystal Ball 7.3.x	Aug 2007	Dec 2009	Not Available	Indefinite
Crystal Ball Real Option Analysis Toolkit 2.1.x	Jun 2004	Not Available	Not Available	May 2009
Oracle Branded Releases				
Oracle Crystal Ball 11.1.1.x	Jul 2008	Jul 2013	Not Available	Indefinite

Oracle's Contact Center Anywhere Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
CallCenterAnywhere Service Provider Edition 6	Mar 2002	Mar 2007	Not Available	Indefinite
CallCenterAnywhere Enterprise Edition 6	Mar 2002	Mar 2007	Not Available	Indefinite
CallCenterAnywhere Service Provider Edition 7.1x	Dec 2003	Jun 2008	Not Available	Indefinite
CallCenterAnywhere Enterprise Edition 7.1x	Dec 2003	Jun 2008	Not Available	Indefinite
CallCenterAnywhere Outsourcer Edition 7.2	Sep 2005	Jun 2007	Not Available	Indefinite
CallCenterAnywhere Enterprise Edition 7.2	Sep 2005	Jun 2007	Not Available	Indefinite
Contact Center Anywhere 8.1	Apr 2007	May 2012	May 2015	Indefinite

Earlier releases of Telephony@Work CallCenterAnywhere will be covered under indefinite Sustaining Support. Service packs will be supported for three months after the release of a new service pack.

Oracle Transportation Management (Formerly Global Logistics) / Global Trade Management Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
G-Log GC³ 4.0	May 2003	Sep 2005	Jun 2006	Indefinite
G-Log GC³ 4.5	Jun 2004	Oct 2006	Not Available	Indefinite
Transportation Management 5.0	Jul 2005	Jul 2007	Not Available	Indefinite
Transportation Management 5.5	May 2006	Nov 2010	Nov 2013	Indefinite
Transportation Management 6.0	May 2009	May 2014	Not Available	Indefinite
Transportation Management / Global Trade Management 6.1	Dec 2009	Dec 2014	Dec 2017	Indefinite
Transportation Management / Global Trade Management 6.2	Dec 2010	Dec 2015	Dec 2018	Indefinite

We are committed to providing upgrade paths to the latest release of Oracle Fusion Applications (starting with 11g R2) from the latest major release of Oracle Transportation Management Suite (Formerly Global Logistics) applications.

For releases earlier than the latest release, customers can use upgrade scripts to move to the latest release that has a direct path to Oracle Fusion Applications. We will evaluate all other upgrade path requests based on customer requirements.

Oracle Financial Services Applications Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Budgeting and Planning 4.5	Jul 2000	Jul 2010	Jul 2011	Indefinite
Financial Data Manager 4.5	Jul 2000	Jul 2011	Jul 2012	Indefinite
Oracle Financial Services Analytical Applications Infrastructure 7.0 - 7.1	Oct 2009	Oct 2014	Not Available	Indefinite
Oracle Financial Services Analytical Applications Infrastructure 7.2	Aug 2010	Aug 2015	Aug 2018	Indefinite
Oracle Financial Services Analytical Applications Infrastructure 7.3	Feb 2012	Feb 2017	Feb 2020	Indefinite
Oracle Financial Services Asset Liability Management 5.0 - 5.1	Oct 2009	Oct 2014	Not Available	Indefinite
Oracle Financial Services Asset Liability Management 5.2	Oct 2010	Oct 2015	Oct 2018	Indefinite
Oracle Financial Services Asset Liability Management 6.0	Mar 2012	Mar 2017	Mar 2020	Indefinite
Oracle Financial Services Asset Liability Management Analytics 5.1	Mar 2010	Mar 2015	Not Available	Indefinite
Oracle Financial Services Asset Liability Management Analytics 5.2	Jun 2011	Jun 2016	Jun 2019	Indefinite
Oracle Financial Services Balance Sheet Planning 5.0	Mar 2010	Mar 2015	Not Available	Indefinite
Oracle Financial Services Balance Sheet Planning 5.2	Oct 2010	Oct 2015	Oct 2018	Indefinite
Oracle Financial Services Data Warehouse 5.2	Dec 2010	Dec 2015	Dec 2018	Indefinite
Oracle Financial Services Funds Transfer Pricing 5.0 - 5.1	Oct 2009	Oct 2014	Not Available	Indefinite
Oracle Financial Services Funds Transfer Pricing 5.2	Oct 2010	Oct 2015	Oct 2018	Indefinite
Oracle Financial Services Funds Transfer Pricing 6.0	Mar 2012	Mar 2017	Mar 2020	Indefinite
Oracle Financial Services Hedge Management and IFRS Valuations 5.5	Apr 2011	Apr 2016	Apr 2019	Indefinite
Oracle Financial Services Hedge Management and IFRS Valuations 6.0	Mar 2012	Mar 2017	Mar 2020	Indefinite
Oracle Financial Services Pricing Management 5.1	Feb 2010	Feb 2015	Not Available	Indefinite
Oracle Financial Services Pricing Management 5.2	Apr 2011	Apr 2016	Apr 2019	Indefinite
Oracle Financial Services Pricing Management, Transfer Pricing Component 6.0	Mar 2012	Mar 2017	Mar 2020	Indefinite
Oracle Financial Services Profitability Analytics 5.1	Mar 2010	Mar 2015	Not Available	Indefinite
Oracle Financial Services Profitability Analytics 5.6	Sep 2011	Sep 2016	Sep 2019	Indefinite
Oracle Financial Services Profitability Management 5.0 - 5.1	Oct 2009	Oct 2014	Not Available	Indefinite
Oracle Financial Services Profitability Management 5.2	Oct 2010	Oct 2015	Oct 2018	Indefinite
Oracle Financial Services Profitability Management 6.0	Mar 2012	Mar 2017	Mar 2020	Indefinite
Performance Analyzer 4.5	Jul 2000	Jul 2011	Jul 2012	Indefinite

Oracle Financial Services Applications Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Risk Manager 4.5	Jul 2000	Jul 2011	Jul 2012	Indefinite
Transfer Pricing 4.5	Jul 2000	Jul 2011	Jul 2012	Indefinite
Transfer Pricing Online 4.5	Jul 2000	Jul 2005	Not Available	Indefinite

Oracle Revenue Management and Billing for Financial Services Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Revenue Management and Billing for Insurance 2.2.0.x	Dec 2008	Dec 2013	Not Available	Indefinite
Oracle Revenue Management and Billing for Insurance 2.2.1.x	Sep 2009	Sep 2014	Not Available	Indefinite
Oracle Revenue Management and Billing for Insurance 2.2.2.x	May 2010	May 2015	Not Available	Indefinite
Oracle Revenue Management and Billing for Insurance 2.2.3.x	Jan 2011	Jan 2016	Not Available	Indefinite
Oracle Insurance Revenue Management and Billing 2.2.4.x	Dec 2011	Dec 2016	Not Available	Indefinite
Oracle Revenue Management and Billing for Banking 2.2.0.x	Dec 2008	Dec 2013	Not Available	Indefinite
Oracle Revenue Management and Billing for Banking 2.2.1.x	Sep 2009	Sep 2014	Not Available	Indefinite
Oracle Revenue Management and Billing for Banking 2.2.2.x	May 2010	May 2015	Not Available	Indefinite
Oracle Revenue Management and Billing for Banking 2.2.3.x	Jan 2011	Jan 2016	Not Available	Indefinite
Oracle Financial Services Revenue Management and Billing 2.2.4.x	Dec 2011	Dec 2016	Not Available	Indefinite

Unless otherwise noted, support is provided for the latest maintenance update release. Previous maintenance releases will be supported for six months after the release date of a new maintenance update. Releases not detailed within the above chart will receive indefinite Sustaining Support.

Oracle Financial Analyzer Release

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
6.4	Jun 2002	Dec 2009	Not Available	Dec 2010

Oracle Sales Analyzer Release

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
6.4	Jun 2002	Dec 2009	Not Available	Dec 2010

Oracle Utilities (Formerly SPL WorldGroup and Lodestar) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Customer Care and Billing 1.4.x	Jul 2002	Jul 2007	Not Available	Indefinite
Customer Care and Billing 1.5.10	Apr 2004	Jun 2009	Not Available	Indefinite
Customer Care and Billing 1.5.15	Mar 2005	Jun 2009	Not Available	Indefinite
Customer Care and Billing 1.5.20	Apr 2006	Jun 2012	Not Available	Indefinite
Customer Care and Billing 2.0.x	Sep 2006	Sep 2011	Sep 2014	Indefinite
Customer Care and Billing 2.1.x	May 2007	May 2012	May 2015	Indefinite
Customer Care and Billing 2.2.x	Apr 2008	Apr 2015*	Apr 2016	Indefinite
Customer Care and Billing 2.3.x	Dec 2009	Jun 2016	Jun 2018	Indefinite
Business Intelligence 2.0.x	Dec 2006	Dec 2011	Not Available	Indefinite
Business Intelligence 2.2.x	Sep 2008	Sep 2013	Not Available	Indefinite
Business Intelligence 2.3.x	Sep 2010	Sep 2015	Not Available	Indefinite
Business Intelligence 2.4.x	Dec 2011	Dec 2016	Not Available	Indefinite
Advanced Spatial Outage Analytics 2.3	Sep 2010	Sep 2015	Not Available	Indefinite
Outage Analytics 2.3	Sep 2010	Sep 2015	Not Available	Indefinite
Network Management System 1.6.1.x	Sep 2002	Mar 2008	Not Available	Indefinite
Network Management System 1.6.5.x	Jul 2003	Mar 2010	Mar 2013	Indefinite
Network Management System 1.7.x	Aug 2006	Aug 2011	Aug 2014	Indefinite
Network Management System 1.8.x	Oct 2007	Oct 2012	Oct 2015	Indefinite
Network Management System 1.9.x	Mar 2009	Mar 2014	Mar 2017	Indefinite
Network Management System 1.10.x	Jun 2010	Jun 2015	Jun 2018	Indefinite
Network Management System 1.11.x	Jul 2011	Jul 2016	Not Available	Indefinite
Mobile Workforce Management 1.2.x	Dec 1997	Dec 2008	Not Available	Indefinite
Mobile Workforce Management 1.3.x	Nov 2003	Dec 2009	Not Available	Indefinite
Mobile Workforce Management 1.4.2.4	Jan 2006	Dec 2010	Not Available	Indefinite
Mobile Workforce Management 1.4.2.5	Sep 2006	Dec 2010	Not Available	Indefinite
Mobile Workforce Management 1.4.5	Mar 2007	Jan 2011	Not Available	Indefinite
Mobile Workforce Management 1.5.x	Apr 2008	Apr 2013	Not Available	Indefinite
Mobile Workforce Management 2.0.x	Apr 2010	Apr 2015	Not Available	Indefinite
Mobile Workforce Management 2.1.x	Dec 2011	Dec 2016	Not Available	Indefinite
Work and Asset Management 1.6.x	May 2003	May 2008	Not Available	Indefinite
Work and Asset Management 1.7.x	Oct 2005	Oct 2010	Not Available	Indefinite
Work and Asset Management 1.8.x	Oct 2008	Oct 2013	Not Available	Indefinite

Oracle Utilities (Formerly SPL WorldGroup and Lodestar) Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Work and Asset Management 1.9.x	Jul 2010	Jul 2015	Jul 2018	Indefinite
Enterprise Realtime Scheduling Planner 6.1.x	Sep 2004	Jun 2009	Not Available	Indefinite
Enterprise Realtime Scheduling Planner 8.2.x	Nov 2004	Jun 2010	Not Available	Indefinite
Enterprise Realtime Scheduling Planner 8.3.x	Jan 2005	Jun 2009	Not Available	Indefinite
Enterprise Realtime Scheduling Planner 9.1.x	Jun 2005	Jun 2011	Not Available	Indefinite
Enterprise Realtime Scheduling Planner 9.2.x	Mar 2006	Jun 2010	Not Available	Indefinite
Enterprise Realtime Scheduling Resource Manager 2.3.x	Feb 2006	Jul 2011	Not Available	Indefinite
Enterprise Realtime Scheduling Resource Manager 3.0.x	Feb 2006	Jul 2011	Not Available	Indefinite
Enterprise Realtime Scheduling Resource Manager 3.1.x	Nov 2006	Jul 2011	Not Available	Indefinite
Enterprise Realtime Scheduling Resource Manager 4.0.x	Feb 2007	Jul 2012	Not Available	Indefinite
Enterprise Realtime Scheduling Map Editor 1.0.x	Apr 2004	Jul 2009	Not Available	Indefinite
Enterprise Realtime Scheduling Map Editor 1.1.x	Feb 2007	Jul 2012	Not Available	Indefinite
Enterprise Realtime Scheduling Geo Code Server 3.1.x	Jul 2005	Jul 2010	Not Available	Indefinite
Enterprise Realtime Scheduling Geo Code Server 3.2.x	Feb 2007	Jul 2012	Not Available	Indefinite
Enterprise Realtime Scheduling 1.10.0.x	Jul 2006	Jul 2011	Not Available	Indefinite
Enterprise Realtime Scheduling 1.10.1.x	Mar 2007	Jul 2011	Not Available	Indefinite
Oracle Realtime Scheduler 1.11.0	Mar 2008	Mar 2013	Not Available	Indefinite
Oracle Realtime Scheduler 1.12.0	Apr 2008	Mar 2013	Mar 2016	Indefinite
Oracle Realtime Scheduler 1.13.x	Apr 2009	Apr 2014	Apr 2017	Indefinite
Oracle Realtime Scheduler 2.1.x	Jan 2012	Jan 2017	Not Available	Indefinite
PeopleSoft Enterprise Revenue Management 8.8	Mar 2003	Jun 2009	Not Available	Indefinite
PeopleSoft Enterprise Revenue Management 8.9	Jun 2004	Dec 2010	Not Available	Indefinite
PeopleSoft Enterprise Revenue Management 8.95	Jun 2005	Dec 2010	Not Available	Indefinite
Smart Grid Gateway 2.0.x	Jan 2011	Jan 2016	Not Available	Indefinite
Smart Grid Gateway (SGG) 2.0	Jan 2011	Jan 2016	Not Available	Indefinite
Smart Grid Gateway (SGG) Adapters 2.0	Varies	Jan 2016	Not Available	Indefinite
Billing Component 3.5	Nov 2003	Nov 2008	Not Available	Indefinite
Billing Component 3.7	Aug 2003	Nov 2008	Not Available	Indefinite
Billing Component 4.0	Jul 2004	Jul 2010	Not Available	Indefinite
Billing Component 4.5	Jun 2006	Mar 2012	Not Available	Indefinite
Billing Component 1.5x	Oct 2008	Oct 2013	Not Available	Indefinite
Billing Component 1.6x	Mar 2010	Mar 2015	Mar 2018	Indefinite

Oracle Utilities (Formerly SPL WorldGroup and Lodestar) Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Quotations Management 3.5	Nov 2002	Nov 2008	Not Available	Indefinite
Quotations Management 3.7	Aug 2003	Nov 2008	Not Available	Indefinite
Quotations Management 4.0	Jul 2004	Jul 2010	Not Available	Indefinite
Quotations Management 4.5	Jun 2006	Mar 2012	Not Available	Indefinite
Quotations Management 1.5x	Oct 2008	Oct 2013	Not Available	Indefinite
Quotations Management 1.6x	Mar 2010	Mar 2015	Mar 2018	Indefinite
Rate Management 3.5	Nov 2002	Nov 2008	Not Available	Indefinite
Rate Management 3.7	Aug 2003	Nov 2008	Not Available	Indefinite
Rate Management 4.0	Jul 2004	Jul 2010	Not Available	Indefinite
Rate Management 4.5	Jun 2006	Mar 2012	Not Available	Indefinite
Rate Management 1.5x	Oct 2008	Oct 2013	Not Available	Indefinite
Rate Management 1.6x	Mar 2010	Mar 2015	Mar 2018	Indefinite
Load Analysis 9.0	Oct 2004	Oct 2009	Not Available	Indefinite
Load Analysis 9.1	Sep 2006	Sep 2011	Not Available	Indefinite
Load Analysis 1.9.x	Jan 2009	Jan 2014	Not Available	Indefinite
Load Analysis 1.10.x	Aug 2010	Aug 2015	Not Available	Indefinite
Load Analysis 1.11.x	Jul 2011	Jul 2016	Not Available	Indefinite
Meter Data Management 4.5	Jun 2006	Mar 2012	Not Available	Indefinite
Meter Data Management 1.5x	Oct 2008	Oct 2013	Not Available	Indefinite
Meter Data Management 1.6.x	Mar 2010	Mar 2015	Mar 2018	Indefinite
Meter Data Management 2.0.x	Aug 2010	Aug 2015	Not Available	Indefinite
Portfolio Management 4.10	Oct 2005	Jul 2010	Not Available	Indefinite
Portfolio Management 4.5	Jun 2006	Mar 2012	Not Available	Indefinite
Portfolio Management 1.5x	Oct 2008	Oct 2013	Not Available	Indefinite
Portfolio Management 1.6.x	Mar 2010	Mar 2015	Mar 2018	Indefinite
Load Profiling and Settlement 3.5	Nov 2002	Nov 2008	Not Available	Indefinite
Load Profiling and Settlement 3.7	Aug 2003	Nov 2008	Not Available	Indefinite
Load Profiling and Settlement 4.0	Jul 2004	Jul 2010	Not Available	Indefinite
Load Profiling and Settlement 4.5	Jun 2006	Mar 2012	Not Available	Indefinite
Load Profiling and Settlement 1.5x	Oct 2008	Oct 2013	Not Available	Indefinite
Load Profiling and Settlement 1.6.x	Mar 2010	Mar 2015	Mar 2018	Indefinite

Oracle Utilities (Formerly SPL WorldGroup and Lodestar) Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Transaction Management 3.5	Nov 2002	Nov 2008	Not Available	Indefinite
Transaction Management 3.7	Aug 2003	Nov 2008	Not Available	Indefinite
Transaction Management 4.0	Jul 2004	Jul 2010	Not Available	Indefinite
Transaction Management 4.5	Jun 2006	Mar 2012	Not Available	Indefinite
Transaction Management 1.5x	Oct 2008	Oct 2013	Not Available	Indefinite
Transaction Management 1.6x	Mar 2010	Mar 2015	Mar 2018	Indefinite

Unless otherwise noted, support is provided for the latest maintenance update. Previous maintenance updates (3rd digit releases) will be supported for six months after the release date of a new maintenance update. Previous Service Packs (4th digit release) will be supported for three months after the release of a new Service Pack. Single fixes are only available on supported Service Packs. Patch bundles (5th digit release) are only available on the latest Service Pack. Releases not detailed within the above chart will receive indefinite Sustaining Support.

Coincident with the next release of Oracle Utilities Work and Asset Management, support will no longer be provided for those versions that use the embedded Resin Web Server component. This does not affect support for the 1.6x code line, although users should note that support for this code line ends May 2008.

* After April 2013, only the AIX/WebLogic platform will remain on support for Oracle Utilities Customer Care and Billing 2.2 (AIX 6.1 and WebLogic 10MP1)

Oracle MarketPrice (Formerly Revenue Technologies) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Agreements 5.2	Feb 2007	Feb 2009	Not Available	Feb 2009
Composer 5.2	Feb 2007	Feb 2009	Not Available	Feb 2009
Adapter 5.2	Feb 2007	Feb 2009	Not Available	Feb 2009
Analytics 5.2	Feb 2007	Feb 2009	Not Available	Feb 2009

Oracle Health Sciences Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Adverse Event Reporting System 4.3	Jan 2003	Apr 2005	Not Available	Apr 2008
Adverse Event Reporting System 4.5.0, 4.5.1	Jul 2004	Dec 2008	Not Available	Dec 2010
Adverse Event Reporting System 4.5.2	Jul 2005	Jul 2009	Not Available	Jul 2011
Adverse Event Reporting System 4.6.0	Feb 2007	Dec 2008	Not Available	Dec 2009
Adverse Event Reporting System 4.6.1	Aug 2007	Feb 2012	Not Available	Feb 2014
Adverse Event Reporting System 4.7	Jan 2010	Jan 2015	Not Available	Indefinite
Clinical 4.0	Aug 2000	Sep 2005	Not Available	Sep 2008

Oracle Health Sciences Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Clinical 4.1	Aug 2001	Sep 2005	Not Available	Sep 2008
Clinical 4.5.0	Nov 2003	Dec 2008	Not Available	Dec 2010
Clinical 4.5.1	Jun 2005	Aug 2011	Not Available	Aug 2013
Clinical 4.5.2	Oct 2006	Aug 2011	Not Available	Aug 2013
Clinical 4.5.3	Dec 2007	Aug 2011	Not Available	Aug 2013
Clinical 4.6	Nov 2009	Nov 2014	Not Available	Indefinite
Clinical 4.6.x	Apr 2011	Apr 2016	Not Available	Indefinite
Clinical SiteMinder 2.0.x	Dec 2003	Jun 2006	Not Available	Jun 2009
Clinical SiteMinder 2.1	Apr 2005	Dec 2008	Not Available	Dec 2010
Clinical SiteMinder 2.2.0	Apr 2006	Dec 2009	Not Available	Dec 2010
Clinical TrialMinder 2.0.x	Dec 2003	Jun 2006	Not Available	Jun 2009
Clinical TrialMinder 2.1	Apr 2005	Dec 2008	Not Available	Dec 2010
Clinical TrialMinder 2.2.0	Apr 2006	Dec 2009	Not Available	Dec 2010
Healthcare Intelligence 5.0	Aug 2005	Jun 2010	Not Available	Jun 2011
Healthcare Intelligence 5.1	Oct 2005	Jun 2010	Not Available	Jun 2011
Healthcare Intelligence 5.2	Apr 2006	Jun 2010	Not Available	Jun 2011
Healthcare Intelligence 5.3	Feb 2007	Jun 2010	Not Available	Jun 2011
Healthcare Transaction Base 4.4	Apr 2004	Oct 2009	Not Available	Oct 2010
Healthcare Transaction Base 5.0	Aug 2005	Jun 2010	Not Available	Jun 2011
Healthcare Transaction Base 5.1	Oct 2005	Jun 2010	Not Available	Jun 2011
Healthcare Transaction Base 5.2	Apr 2006	Jun 2010	Not Available	Jun 2011
Healthcare Transaction Base 5.3	Feb 2007	Jun 2010	Not Available	Jun 2011
Healthcare Transaction Base 6.x	Aug 2008	Aug 2013	Not Available	Indefinite
Life Sciences Data Hub 2.x	Jul 2006 - May 2011	May 2016	Not Available	Indefinite
Oracle Health Sciences Cohort Explorer 1.x	Aug 2011	Aug 2016	Not Available	Indefinite
Oracle Health Sciences Information Gateway 1.x	Nov 2010	Nov 2015	Not Available	Indefinite
Oracle Health Sciences Information Manager 1.x	Nov 2010	Nov 2015	Not Available	Indefinite
Oracle Health Sciences Integration Engine 1.x	Apr 2011	Apr 2016	Not Available	Indefinite

Oracle Health Sciences Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Healthcare Analytics Data Integration 1.x	Nov 2011	Nov 2016	Not Available	Indefinite
Oracle Health Sciences Clinical Development Analytics 2.x	Aug 2010	Aug 2015	Not Available	Indefinite
Oracle Healthcare Data Warehouse Foundation 1.x	Feb 2010	Feb 2015	Not Available	Indefinite
Oracle Healthcare Data Warehouse Foundation 2.x	Mar 2011	Mar 2016	Not Available	Indefinite
Oracle Healthcare Data Warehouse Foundation 3.x	Jun 2011	Jun 2016	Not Available	Indefinite
Oracle Healthcare Data Warehouse Foundation 4.x	Aug 2011	Aug 2016	Not Available	Indefinite
Oracle Healthcare Data Warehouse Foundation 5.x	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Healthcare Master Person Index 1.x	Apr 2010	Apr 2015	Not Available	Indefinite
Oracle Healthcare Master Person Index 2.x	Jan 2012	Jan 2017	Not Available	Indefinite
Oracle Healthcare Provider Supply Chain Analytics 1.x	Nov 2010	Nov 2015	Not Available	Indefinite
Oracle Argus Analytics 1.x	Sep 2011	Sep 2016	Not Available	Indefinite
Oracle Operating Room Analytics 1.x	Mar 2010	Mar 2015	Not Available	Indefinite
Oracle Health Sciences Omics Data Bank 1.x	Jan 2012	Jan 2017	Not Available	Indefinite
Thesaurus Management System 4.0.x	Aug 2000	Sep 2005	Not Available	Sep 2008
Thesaurus Management System 4.5.0	Oct 2003	Dec 2008	Not Available	Dec 2010
Thesaurus Management System 4.5.1	Mar 2005	Dec 2008	Not Available	Dec 2010
Thesaurus Management System 4.5.2	Jun 2005	Aug 2011	Not Available	Aug 2013
Thesaurus Management System 4.6	Sep 2006	Aug 2011	Not Available	Aug 2013
Thesaurus Management System 4.6.1	Nov 2009	Nov 2014	Not Available	Indefinite

Oracle's Phase Forward Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Adapter 1.2	Jun 2006	Oct 2012	Not Available	Indefinite
Adapter 1.3	Dec 2008	Mar 2014	Not Available	Indefinite
AERS Signal Management 1.0	Jul 2007	Dec 2012	Not Available	Indefinite
CDC CDR & SCE 3.0 Clinical Development Center Clinical Data Repository Statistical Computing Environment	Apr 2010	Dec 2016	Not Available	Indefinite
CDC CDR 3.0	Apr 2010	Dec 2016	Not Available	Indefinite
CDC SCE 2.5	Feb 2008	Feb 2011	Not Available	Indefinite
CDC SCE 2.5.1	Sep 2008	Apr 2012	Not Available	Indefinite
CDC SCE 2.5.1.1	Feb 2009	Apr 2012	Not Available	Indefinite

Oracle's Phase Forward Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
CDC SCE 3.0	Apr 2010	Dec 2016	Not Available	Indefinite
CDC SCE/CDR 2.1.3	Jul 2007	Apr 2012	Not Available	Indefinite
CDC SMM/CDR 2.5 Clinical Development Center Submission Metadata Manager/Clinical Data Repository	Apr 2008	Apr 2012	Not Available	Indefinite
CDC SMM/CDR 2.5.1	Apr 2008	Apr 2012	Not Available	Indefinite
CDC SMM/CDR 2.5.1.1	Feb 2009	Apr 2012	Not Available	Indefinite
Central Coding 2.0	Jan 2008	Oct 2012	Not Available	Indefinite
Central Coding 2.1	Dec 2008	Jul 2013	Not Available	Indefinite
Central Designer 1.2	Nov 2008	Apr 2011	Not Available	Indefinite
Central Designer 1.3	May 2009	Dec 2012	Not Available	Indefinite
Central Designer 1.4	Mar 2010	Jun 2013	Not Available	Indefinite
Clintrial English 4.6	Jul 2007	May 2013	Not Available	Indefinite
Clintrial English 4.7	Feb 2009	Jul 2018	Not Available	Indefinite
Clintrial Integration Solution (CIS) 4.5	Jun 2006	Jul 2012	Not Available	Indefinite
Clintrial Integration Solution (CIS) 4.6	Jul 2009	Jul 2013	Not Available	Indefinite
Clintrial Japanese 4.5	Feb 2006	Jul 2012	Not Available	Indefinite
CRF Submit English 2.2	Nov 2005	May 2011	Not Available	Indefinite
CRF Submit English 2.3	Mar 2009	Jun 2011	Not Available	Indefinite
CRF Submit English 3.0	May 2010	Apr 2013	Not Available	Indefinite
CRF Submit Japanese 2.1	Sep 2005	Apr 2012	Not Available	Indefinite
Empirica Gateway 2.1	May 2008	Aug 2012	Not Available	Indefinite
Empirica Gateway 2.2	Oct 2008	Jul 2013	Not Available	Indefinite
Empirica Gateway 2.3	Apr 2011	Apr 2016	Not Available	Indefinite
Empirica Signal 7.1	Jul 2009	Jun 2012	Not Available	Indefinite
Empirica Signal 7.2	Dec 2009	Dec 2012	Not Available	Indefinite
Empirica Signal 7.3	Sep 2011	Sep 2016	Not Available	Indefinite
Empirica Study/WebSDM 2.6	Dec 2007	Aug 2012	Not Available	Indefinite
Empirica Study/WebSDM 3.0	Jun 2009	Jul 2013	Not Available	Indefinite
Empirica Trace 4.1	Aug 2006	Jun 2012	Not Available	Indefinite
Empirica Trace 4.2	Feb 2008	Jun 2013	Not Available	Indefinite
Empirica Trace 4.3	Apr 2011	Apr 2016	Not Available	Indefinite

Oracle's Phase Forward Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
InForm English 4.6	Oct 2007	Oct 2012	Not Available	Indefinite
InForm English 5.0	Jun 2009	Mar 2013	Not Available	Indefinite
InForm Japanese 4.3	Mar 2008	Dec 2011	Not Available	Indefinite
InForm Japanese 4.7	Dec 2008	Dec 2011	Not Available	Indefinite
Interactive Response Technology Forecasting 1.0	Sep 2009	Dec 2013	Not Available	Indefinite
LabPas 2.x	May 2010	Dec 2012	Not Available	Indefinite
LabPas 3.x	Oct 2011	Oct 2016	Not Available	Indefinite
LIMS 2.1	Jul 2006	Jul 2012	Not Available	Indefinite
LIMS 2.5.2	Oct 2007	Jul 2012	Not Available	Indefinite
LIMS 2.5.3	Jul 2008	Jul 2012	Not Available	Indefinite
LIMS 2.5.4	Jul 2009	Jul 2012	Not Available	Indefinite
OutcomeLogix 2.x	Oct 2010	Jul 2015	Not Available	Indefinite
OutcomeLogix 3.x	Oct 2011	Oct 2016	Not Available	Indefinite
Trial Center 1.x	Jul 2011	Jul 2016	Not Available	Indefinite
User Management Interface 1.0 (UMI)	Sep 2009	Mar 2014	Not Available	Indefinite

Oracle's Relsys Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Argus Affiliate (LAM) 4.1x	May 2004	Not Available	Not Available	Indefinite
Argus Affiliate (LAM) 4.2x	Sep 2006	Dec 2010*	Not Available	Indefinite
Argus Affiliate (LAM) 5.0x	Apr 2009	Dec 2011	Not Available	Indefinite
Argus Affiliate (LAM) 6.0x	May 2010	May 2015	Not Available	Indefinite
Argus Affiliate (LAM) 7.0x	Apr 2011	Apr 2016	Not Available	Indefinite
Argus Dossier (ePSUR) 4.1x	Aug 2004	Not Available	Not Available	Indefinite
Argus Dossier (ePSUR) 4.2x	Sep 2006	Dec 2010	Not Available	Indefinite
Argus Dossier (ePSUR) 5.0x	Apr 2009	Dec 2011	Not Available	Indefinite
Argus Dossier (ePSUR) 6.0x	May 2010	May 2015	Not Available	Indefinite
Argus Dossier (ePSUR) 7.0x	Apr 2011	Apr 2016	Not Available	Indefinite
Argus EasyTrak 5.1x	Jan 2002	Not Available	Not Available	May 2012
Argus Insight 4.1x	Jul 2004	Not Available	Not Available	Indefinite
Argus Insight 4.2x	Dec 2006	Dec 2010*	Not Available	Indefinite

Oracle's Relsys Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Argus Insight 5.0x	May 2009	Dec 2011	Not Available	Indefinite
Argus Insight 6.0x	Sep 2010	Sep 2015	Not Available	Indefinite
Argus Insight 7.0x	May 2011	May 2016	Not Available	Indefinite
Argus Interchange (ESM) 3.0x	Feb 2003	Not Available	Not Available	Indefinite
Argus Interchange (ESM) 4.1x	May 2004	Not Available	Not Available	Indefinite
Argus Interchange (ESM) 4.2x	Sep 2006	Dec 2010*	Not Available	Indefinite
Argus Interchange (ESM) 5.0x	Apr 2009	Dec 2011	Not Available	Indefinite
Argus Interchange (ESM) 6.0x	May 2010	May 2015	Not Available	Indefinite
Argus Interchange (ESM) 7.0x	Apr 2011	Apr 2016	Not Available	Indefinite
Argus J 4.2x	Mar 2007	Dec 2010	Not Available	Indefinite
Argus Perceptive 4.2x	Mar 2007	Dec 2010	Not Available	Indefinite
Argus Perceptive 5.0x	Jun 2009	Dec 2011	Not Available	Indefinite
Argus PV Asset 4.1x	Oct 2004	Not Available	Not Available	Dec 2010
Argus Reconciliation 4.2x	Jul 2008	Dec 2010	Not Available	Indefinite
Argus Reconciliation 5.0x	Apr 2009	Dec 2011	Not Available	Indefinite
Argus Reconciliation 6.0x	May 2010	May 2015	Not Available	Indefinite
Argus Reconciliation 7.0x	Apr 2011	Apr 2016	Not Available	Indefinite
Argus Safety 3.0x	Feb 2003	Not Available	Not Available	Indefinite
Argus Safety 4.1x	May 2004	Not Available	Not Available	Indefinite
Argus Safety 4.2x	Sep 2006	Dec 2010*	Not Available	Indefinite
Argus Safety 5.0x	Apr 2009	Dec 2011	Not Available	Indefinite
Argus Safety 6.0x	May 2010	May 2015	Not Available	Indefinite
Argus Safety 7.0x	Apr 2011	Apr 2016	Not Available	Indefinite
Argus Safety Japan 6.0x	May 2010	May 2015	Not Available	Indefinite
Argus Safety Japan 7.0x	Apr 2011	Apr 2016	Not Available	Indefinite
Argus Unblinding (EOSU) 4.2x	Sep 2006	Dec 2010*	Not Available	Indefinite
Argus Unblinding (EOSU) 5.0x	Apr 2009	Dec 2011	Not Available	Indefinite
Argus Unblinding (EOSU) 6.0x	May 2010	May 2015	Not Available	Indefinite
Argus Unblinding (EOSU) 7.0x	Apr 2011	Apr 2016	Not Available	Indefinite

* 4.2x Premier Support ended Dec 31, 2010. However, Sustaining Support will provide Severity 1 and 2 bug fixes through Dec 31, 2011.

Oracle's Agile Product Lifecycle Management Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Engineering Collaboration 1.3	Oct 2007	Oct 2010	Not Available	Indefinite
Product Lifecycle Management 9.2.1.3*	Jan 2007	Jan 2009	Aug 2011	Indefinite
Product Lifecycle Management 9.2.1.4 (English)	Jan 2007	Jan 2009	Aug 2011	Indefinite
Product Lifecycle Management 9.2.1.4 (French, German, Chinese, Japanese)	Apr 2007	Apr 2009	Aug 2011	Indefinite
Product Lifecycle Management 9.2.1.5 (English)	May 2007	May 2009	Aug 2011	Indefinite
Product Lifecycle Management 9.2.1.6	Oct 2007	Oct 2012	Not Available	Indefinite
Product Lifecycle Management 9.2.2	Mar 2007	Mar 2009	Not Available	Indefinite
Product Lifecycle Management 9.2.2.1	Jul 2007	Jul 2012	Not Available	Indefinite
Product Lifecycle Management 9.2.2.2 ENGL/L10N (French, German, Chinese – Simplified/Traditional, and Japanese)	Nov 2007	Nov 2012	Nov 2015	Indefinite
Product Lifecycle Management 9.2.2.3 ENGL/L10N (French, German, Chinese – Simplified/Traditional, and Japanese)	Feb 2008	Feb 2013	Feb 2016	Indefinite
Product Lifecycle Management 9.2.2.4 (English)	May 2008	May 2013	May 2016	Indefinite
Product Lifecycle Management 9.3	Jun 2009	Jun 2014	Jun 2017	Indefinite
Product Lifecycle Management 9.3.1	Sep 2010	Sep 2015	Sep 2018	Indefinite
Oracle Product Lifecycle Analytics 3.3	Apr 2011	Apr 2016	Not Available	Indefinite
Product Lifecycle Management Data Mart 2.1.2	Jan 2008	Jan 2013	Jan 2016	Indefinite
Product Lifecycle Management Data Mart 3.0	May 2008	May 2013	May 2016	Indefinite
Product Lifecycle Management Data Mart 3.2	Mar 2010	Mar 2015	Not Available	Indefinite

Oracle's Agile Product Lifecycle Management Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Product Lifecycle Management Business Intelligence (BI) 2.1.2	Jan 2008	Jan 2013	Jan 2016	Indefinite
Product Lifecycle Management Business Intelligence 3.0	Sep 2008	Sep 2013	Sep 2016	Indefinite
Product Lifecycle Management Business Intelligence 3.1	Apr 2009	Apr 2014	Not Available	Indefinite
Product Lifecycle Management Business Intelligence 3.2	Mar 2010	Mar 2015	Not Available	Indefinite
AutoVue Electro-Mechanical Professional Version 19.2 for Agile 9.2.2.1	Sep 2007	Jul 2009	Not Available	Indefinite
Product Collaboration Portlets UI Framework 9.0.x	Jan 2004	Jul 2010	Not Available	Indefinite
Product Portfolio Management Portlets 9.0.x	Jan 2004	Jul 2010	Not Available	Indefinite
Product Portfolio Management Analytics 9.2.1 LA2	Jul 2006	Oct 2007	Not Available	Indefinite
Product Portfolio Management Analytics 2.1	Apr 2007	Oct 2007	Not Available	Indefinite
Product Portfolio Management Analytics 2.1.1	Jul 2007	Apr 2008	Not Available	Indefinite

* All releases of Product Lifecycle Management MCAD/ECAD connectors follow the Lifetime Support dates of the Product Life Cycle Management release that they support.

Oracle's Agile Product Lifecycle Management Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Product Quality Management Analytics 9.2.1 LA3	Oct 2006	Oct 2008	Not Available	Indefinite
Product Quality Management Analytics 2.1	Apr 2007	Oct 2007	Not Available	Indefinite
Product Quality Management Analytics 2.1.1	Jul 2007	Oct 2008	Not Available	Indefinite
Product Portfolio Management, Product Quality Management, and Product Collaboration Data Marts 9.2.1 LA2	Jul 2006	Oct 2007	Not Available	Indefinite
Product Portfolio Management, Product Quality Management, and Product Collaboration Data Marts 9.2.1 LA3	Oct 2006	Oct 2008	Not Available	Indefinite
Product Portfolio Management, Product Quality Management, and Product Collaboration Data Marts 2.1	Apr 2007	Oct 2007	Not Available	Indefinite
Product Portfolio Management, Product Quality Management, and Product Collaboration Data Marts 2.1.1	Jul 2007	Oct 2008	Not Available	Indefinite
Agile Customer Needs Management 1.0	May 2010	May 2015	Not Available	Indefinite
Engineering Data Management axalant2000	Aug 2000	Not Available	Not Available	Indefinite
Engineering Data Management 5.0.1	Nov 2002	Not Available	Not Available	Indefinite
Engineering Data Management 5.1.x	Apr 2004	Not Available	Not Available	Indefinite
Engineering Data Management 6.0.1, 6.0.2, 6.0.3	Jul 2005	Not Available	Not Available	Indefinite
Engineering Data Management 6.0.x (6.0.4 and 6.0.4+)	Jul 2005	Jul 2010	Not Available	Indefinite
Engineering Data Management 6.1	Nov 2008	Nov 2013	Nov 2016	Indefinite
Engineering Data Management Engineering Integrated Platform (EIP) 2.1.2	Jan 2008	Jan 2013	Jan 2016	Indefinite
Engineering Data Management Engineering Integrated Platform (EIP) 2.2	Nov 2008	Nov 2013	Nov 2016	Indefinite
Advantage 2006 SP2 MP2	Jul 2007	Dec 2010	Not Available	Indefinite
Advantage 2006 SP3	Apr 2008	Dec 2010	Not Available	Indefinite
Advantage 2006 SP4	Dec 2008	Dec 2010	Not Available	Indefinite

We are committed to providing upgrade paths to the latest release of Oracle Fusion Applications (starting with 11g R2) from the latest major release of Oracle's Agile Product Lifecycle Management applications.

For releases earlier than the latest release, customers can use upgrade scripts to move to the latest release that has a direct path to Oracle Fusion Applications. We will evaluate all other upgrade path requests based on customer requirements.

**Oracle's Agile Product Lifecycle Management for Process
(Formerly Prodika) Releases**

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Global Specifications Management 5.0	Apr 2007	Apr 2009	Apr 2010	Indefinite
Global Specifications Management 5.1	Aug 2007	Aug 2009	Aug 2010	Indefinite
Supply Chain Relationship Management 5.0	Apr 2007	Apr 2009	Apr 2010	Indefinite
Supply Chain Relationship Management 5.1	Aug 2007	Aug 2009	Aug 2010	Indefinite
Reporting 5.0	Apr 2007	Apr 2009	Apr 2010	Indefinite
Reporting 5.1	Aug 2007	Aug 2009	Aug 2010	Indefinite
Content Synchronization and Syndication 5.0	Apr 2007	Apr 2009	Apr 2010	Indefinite
Content Synchronization and Syndication 5.1	Aug 2007	Aug 2009	Aug 2010	Indefinite
Document Reference Library 5.0	Apr 2007	Apr 2009	Apr 2010	Indefinite
Document Reference Library 5.1	Aug 2007	Aug 2009	Aug 2010	Indefinite
Design Workbench 5.0	Apr 2007	Apr 2009	Apr 2010	Indefinite
Design Workbench 5.1	Aug 2007	Aug 2009	Aug 2010	Indefinite
Computer-Aided Compliance Screening 5.0	Apr 2007	Apr 2009	Apr 2010	Indefinite
Computer-Aided Compliance Screening 5.1	Aug 2007	Aug 2009	Aug 2010	Indefinite
Product Quality Scorecard 5.0	Apr 2007	Apr 2009	Apr 2010	Indefinite
Product Quality Scorecard 5.1	Aug 2007	Aug 2009	Aug 2010	Indefinite
Nutrition Surveillance Management 5.0	Apr 2007	Apr 2009	Apr 2010	Indefinite
Nutrition Surveillance Management 5.1	Aug 2007	Aug 2009	Aug 2010	Indefinite
eQuestionnaire 5.0	Apr 2007	Apr 2009	Apr 2010	Indefinite
eQuestionnaire 5.1	Aug 2007	Aug 2009	Aug 2010	Indefinite
Supplier Portal 5.0	Apr 2007	Apr 2009	Apr 2010	Indefinite
Supplier Portal 5.1	Aug 2007	Aug 2009	Aug 2010	Indefinite

**Oracle's Agile Product Lifecycle Management for Process
(Formerly Prodika) Releases (continued)**

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
New Product Development 5.0	Apr 2007	Apr 2009	Apr 2010	Indefinite
New Product Development 5.1	Aug 2007	Aug 2009	Aug 2010	Indefinite
New Product Development and Introduction for Process 5.2	Feb 2008	Feb 2013	Feb 2016	Indefinite
New Product Development and Introduction for Process 6.0	Sep 2009	Sep 2014	Sep 2017	Indefinite
New Product Development and Introduction for Process 6.1	Nov 2011	Nov 2016	Not Available	Indefinite
Product Data Management for Process 5.2	Feb 2008	Feb 2013	Feb 2016	Indefinite
Product Data Management for Process 6.0	Sep 2009	Sep 2014	Sep 2017	Indefinite
Product Data Management for Process 6.1	Nov 2011	Nov 2016	Not Available	Indefinite
Formulation and Compliance for Process 5.2	Feb 2008	Feb 2013	Feb 2016	Indefinite
Formulation and Compliance for Process 6.0	Sep 2009	Sep 2014	Sep 2017	Indefinite
Formulation and Compliance for Process 6.1	Nov 2011	Nov 2016	Not Available	Indefinite
Product Supplier Collaboration for Process 5.2	Feb 2008	Feb 2013	Feb 2016	Indefinite
Product Supplier Collaboration for Process 6.0	Sep 2009	Sep 2014	Sep 2017	Indefinite
Product Supplier Collaboration for Process 6.1	Nov 2011	Nov 2016	Not Available	Indefinite

For Agile Product Lifecycle Management for Process products, previous service pack releases will be supported for six months after the release date of a new service pack. Releases not detailed in the chart above will receive indefinite Sustaining Support.

We are committed to providing upgrade paths to the latest release of Oracle Fusion Applications (starting with 11g R2) from the latest major release of applications.

For releases earlier than the latest release, customers can use upgrade scripts to move to the latest release that has a direct path to Oracle Fusion Applications. We will evaluate all other upgrade path requests based on customer requirements.

Oracle AutoVue Enterprise Visualization (Formerly Cimmetry) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
AutoVue 19.0	Sep 2005	Dec 2007	Not Available	Indefinite
AutoVue 19.1	Jun 2006	Jun 2008	Not Available	Indefinite
AutoVue 19.2	Jul 2007	Jul 2009	Not Available	Indefinite
AutoVue 19.3	Jul 2008	Jul 2011	Not Available	Indefinite
AutoVue 20.0	Feb 2010	Feb 2012	Not Available	Indefinite
AutoVue 20.1	Mar 2011	Mar 2016	Not Available	Indefinite
AutoVue 20.2	Mar 2012	Mar 2017	Not Available	Indefinite
AutoVue VueLink 19.0 for Documentum	Oct 2005	Dec 2007	Not Available	Indefinite
AutoVue VueLink 19.1 for Documentum	Nov 2006	Nov 2008	Not Available	Indefinite
AutoVue VueLink 19.2 for Documentum	Nov 2007	Nov 2010	Not Available	Indefinite
AutoVue VueLink 19.3 for Documentum	Oct 2008	Oct 2011	Not Available	Indefinite
AutoVue VueLink 19.3.1 for Documentum	Apr 2009	Apr 2012	Not Available	Indefinite
AutoVue VueLink 19.0 for Matrix	Feb 2006	Feb 2008	Not Available	Indefinite
AutoVue VueLink 19.1c1 for Matrix	Apr 2007	Apr 2009	Not Available	Indefinite
AutoVue VueLink 19.2 for ENOVIA MatrixOne	Jan 2008	Jan 2010	Not Available	Indefinite
AutoVue Vuelink 19.2.1 for ENOVIA MatrixOne	May 2008	May 2010	Not Available	Indefinite
AutoVue Vuelink 19.3 for ENOVIA MatrixOne	May 2008	May 2010	Not Available	Indefinite
AutoVue VueLink 19.1 for OpenText	Sep 2006	Sep 2008	Not Available	Indefinite
AutoVue VueLink 19.1 for SAP PLM	Dec 2006	Dec 2008	Not Available	Indefinite
AutoVue VueLink 19.2 for SAP PLM	Aug 2007	Oct 2009	Not Available	Indefinite
AutoVue VueLink 19.1 for SharePoint	Nov 2006	Nov 2008	Not Available	Indefinite
AutoVue VueLink 19.1c1 for SharePoint	Jan 2007	Jan 2009	Not Available	Indefinite
AutoVue VueLink 19.2 for SharePoint	Dec 2007	Jun 2011	Not Available	Indefinite
AutoVue VueLink 19.2 for Universal Content Management	Apr 2008	Apr 2010	Not Available	Indefinite
AutoVue VueLink 19.3 for Universal Content Management	Aug 2009	Aug 2011	Not Available	Indefinite
AutoVue VueLink 20.0 for Universal Content Management	Jan 2011	Jan 2016	Not Available	Indefinite
AutoVue VueLink 20.1 for Universal Content Management	Dec 2011	Dec 2016	Not Available	Indefinite
AutoVue 20.0 Document Print Service	Apr 2010	Apr 2012	Not Available	Indefinite
AutoVue 20.1 Document Print Service	Mar 2011	Mar 2016	Not Available	Indefinite
AutoVue 20.2 Document Print Service	Mar 2012	Mar 2017	Not Available	Indefinite

Oracle Pedigree and Serialization Manager Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Pedigree and Serialization Manager 1.0	Jul 2010	Jul 2015	Not Available	Indefinite
Oracle Pedigree and Serialization Manager 1.1	Jan 2011	Jan 2016	Not Available	Indefinite

Oracle Tax Application Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Enterprise Taxation Management 2.1.5	Dec 2007	Dec 2012	Not Available	Indefinite
Enterprise Taxation Management 2.2.0	Mar 2009	Mar 2014	Not Available	Indefinite
Enterprise Taxation and Policy Management 2.3.0	Feb 2011	Feb 2016	Not Available	Indefinite
Enterprise Taxation and Policy Management 2.3.1	Jan 2012	Jan 2017	Not Available	Indefinite
Tax Analytics 1.1	Mar 2011	Mar 2016	Not Available	Indefinite

Oracle's Governance, Risk, and Compliance (GRC) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Fusion Governance, Risk, and Compliance Intelligence 1.x	Dec 2007	Dec 2012	Not Available	Indefinite
Fusion Governance, Risk, and Compliance Intelligence 2.x	Aug 2008	Aug 2013	Not Available	Indefinite
Fusion Governance, Risk, and Compliance Intelligence 3.x	May 2010	May 2015	Not Available	Indefinite
Enterprise Governance, Risk, and Compliance Manager 8.x	Oct 2009	Oct 2014	Oct 2017	Indefinite
Governance, Risk, and Compliance Manager 7.x	Nov 2006	Jun 2012	Nov 2013	Indefinite
Application Access Controls Governor 7.2 and above [1]	Mar 2007	Sep 2010	Not Available	Indefinite
Application Access Controls Governor Content Library 7.2 and above	Mar 2007	Not Available	Not Available	Indefinite

Oracle's Governance, Risk, and Compliance (GRC) Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Application Access Controls Governor 8.x	Apr 2008	Apr 2013	Not Available	Indefinite
Configuration Controls Governor 5.x [2]	Dec 2005	Jun 2012	Not Available	Indefinite
Transaction Controls Governor 7.2 and above [3]	Mar 2007	Sep 2010	Not Available	Indefinite
Transaction Controls Governor 8.x	Apr 2008	Apr 2013	Not Available	Indefinite
Preventive Controls Governor 7.x [4]	Mar 2007	Jun 2012	Not Available	Indefinite

Oracle Governance, Risk, and Compliance releases follow the release numbering convention of major number.minor number.maintenance number (for example, 9.1.1 is maintenance release 1 for the minor version 1 of the major release 9). Major number.minor number releases will be supported for six months after the release date of a new minor update. Maintenance releases will be supported for three months after the release of a new maintenance update to a major number.minor number combination. Unless otherwise noted, Extended Support and indefinite Sustaining Support will continue to be provided for the latest minor number.maintenance number release of each major release.

[1] Designates the Oracle-branded releases of LogicalApps ACTIVE Governance Access Governor 7.2 (without prebuilt Controls Library) product

[2] Designates the Oracle-branded releases of LogicalApps Integra Apps 5.1 (including Integra Metabuilder 5.1) product

[3] Designates the Oracle-branded releases of LogicalApps ACTIVE Governance Policy Governor 7.2 product

[4] Designates the Oracle-branded releases of LogicalApps ACTIVE Governance Data Governor 7.2 and Embedded Agent 7.2 products

Oracle's LogicalApps Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Integra Apps 5.1 [1]	Dec 2005	Dec 2010	Not Available	Indefinite
Integra Codebase 4.2	Jan 2007	Dec 2010	Not Available	Indefinite
Integra Access 5.1	Dec 2006	Not Available	Not Available	Dec 2009
AppsRules 6.5 [2]	Sep 2006	Sep 2009	Not Available	Indefinite
AppsControl 6.5	Sep 2006	Sep 2009	Not Available	Indefinite
AppsAccess 6.5	Sep 2006	Sep 2009	Not Available	Indefinite
ACTIVE Governance 7.1 [3]	Oct 2006	Sep 2009	Not Available	Indefinite
ACTIVE Governance 7.2 [3]	Mar 2007	Sep 2010	Not Available	Indefinite
ACTIVE Access Governor Content Library 7.1	Oct 2006	Not Available	Not Available	Indefinite
ACTIVE Access Governor Content Library 7.2	Mar 2007	Not Available	Not Available	Indefinite

Oracle Governance, Risk, and Compliance releases follow the release numbering convention of major number.minor number.maintenance number (for example, 9.1.1 is maintenance release 1 for the minor version 1 of the major release 9). Major number.minor number releases will be supported for six months after the release date of a new minor update. Maintenance releases will be supported for three months after the release of a new maintenance update to a major number.minor number combination. Unless otherwise noted, Extended Support and indefinite Sustaining Support will continue to be provided for the latest minor number.maintenance number release of each major release.

[1] Including Integra Metabuilder 5.1

[2] Including any combination of AppsForm, AppsFlow, and AppsAudit

[3] Including any combination of ACTIVE Access Governor, ACTIVE Policy Governor, ACTIVE Data Governor, or the ACTIVE Governance Platform Embedded Agent, and not including any prebuilt Controls Libraries

Oracle's AdminServer Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Insurance Policy Administration System (COM) pre-7.x	Jan 2001	Not Available	Not Available	Not Available
Insurance Policy Administration System (.NET) 7.71x	Jan 2006	Not Available	Not Available	Indefinite
Insurance Policy Administration System (J2EE) 7.x	Jan 2006	Not Available	Not Available	Indefinite
Insurance Policy Administration System (J2EE) 8.x	Jan 2008	Not Available	Not Available	Indefinite
Insurance Policy Administration System (.NET) 7.72.0.x	Jan 2006	Not Available	Not Available	Indefinite
Insurance Policy Administration System (J2EE) 8.016.43.0	Jun 2008	Jun 2011	Jun 2012	Indefinite
Insurance Policy Administration System (J2EE) 9.4.0.0.0	Jun 2011	Jun 2016	Jun 2019	Indefinite
Insurance Illustration (J2EE) 1.x	Jan 2006	Not Available	Not Available	Indefinite
Insurance New Business (J2EE) 1.x	Jan 2006	Not Available	Not Available	Indefinite
Insurance New Business (J2EE) 2.0	Jun 2011	Jun 2016	Jun 2019	Indefinite
Insurance Unit Value (.NET) 1.x	Jan 2004	Not Available	Not Available	Indefinite
Insurance Rules Palette (J2EE) 1.x	Jan 2008	Not Available	Not Available	Indefinite
Insurance Rules Palette (J2EE) 1.0.4.x	Jun 2008	Jun 2011	Jun 2012	Indefinite

Oracle's Interlace Systems Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Integrated Business Planning 2.x	Jun 2005	Dec 2008	Not Available	Dec 2009
Integrated Business Planning 3.x	Sep 2006	Dec 2010	Dec 2011	Indefinite
Oracle-Branded Releases				
Oracle Strategic Operational Planning 3.3	Jan 2008	Dec 2010	Dec 2011	Indefinite
Oracle Strategic Operational Planning 3.4	Jan 2008	Dec 2010	Dec 2011	Indefinite

*Beginning with the 11.1.x release, Oracle Strategic Operational Planning is part of the Oracle Enterprise Performance Management suite.
Please see the Hyperion Oracle Enterprise Performance Management Releases section of this document for information on these releases.

Oracle's Primavera Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Charts 6.x	Jan 2008	Not Available	Not Available	Not Available
Charts 5.x	Oct 2006	Not Available	Not Available	Not Available
Charts Designer 6.x	Jan 2008	Not Available	Not Available	Not Available
Charts Designer 5.x	Oct 2006	Not Available	Not Available	Not Available
P3 Project Planner 3.x	Apr 2001	Not Available	Not Available	Indefinite
SureTrak 3.0x	Jul 2004	Not Available	Not Available	Indefinite
Contractor 6.1	Apr 2008	Not Available	Not Available	Indefinite
P6 5.0 and prior	Jul 2005	Not Available	Not Available	Sep 2009
P6 6.1 and 6.0	Dec 2007	Not Available	Not Available	Dec 2009
Primavera P6 Professional Project Management 5.0 and prior	Jul 2005	Not Available	Not Available	Sep 2009
Primavera P6 Professional Project Management 6.0	Jul 2007	Not Available	Not Available	Dec 2009
Primavera P6 Professional Project Management 6.1	Dec 2007	Not Available	Not Available	Dec 2009
Contract Manager 11.1 and prior	Apr 2007	Not Available	Not Available	Dec 2009
Contract Manager 12.0	Apr 2008	Not Available	Not Available	Dec 2009

Oracle's Primavera Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Cost Manager 6.1 and prior	Jan 2008	Not Available	Not Available	Not Available
Pertmaster 8.2 and prior	Apr 2008	Not Available	Not Available	Dec 2009
ProSight 7.5 and prior	Apr 2008	Not Available	Not Available	Dec 2009
P6 Enterprise Reporting Database 6.1 and prior	Dec 2007	Not Available	Not Available	May 2009
Evolve 8.6	Nov 2006	Not Available	Not Available	Dec 2009
Evolve 8.9	Nov 2007	Not Available	Not Available	Dec 2013
Evolve 9.0	Nov 2008	Nov 2011	Not Available	Dec 2013
Inspire 6.0.2 and prior	Aug 2008	Not Available	Not Available	Sep 2009
Oracle Branded Releases				
Primavera P6 Enterprise Project Portfolio Management 6.2	Nov 2008	Nov 2013	Not Available	Indefinite
Primavera P6 Enterprise Project Portfolio Management 7.0	Oct 2009	Oct 2014	Not Available	Indefinite
Primavera P6 Enterprise Project Portfolio Management 8.0	Nov 2010	Nov 2015	Not Available	Indefinite
Primavera P6 Enterprise Project Portfolio Management 8.1	May 2011	May 2016	Not Available	Indefinite
Primavera P6 Enterprise Project Portfolio Management 8.2	Dec 2011	Dec 2016	Not Available	Indefinite
Primavera P6 Professional Project Management 6.2	Nov 2008	Nov 2013	Not Available	Indefinite
Primavera P6 Professional Project Management 7.0	Oct 2009	Oct 2014	Not Available	Indefinite
Primavera P6 Professional Project Management 8.1	May 2011	May 2016	Not Available	Indefinite
Primavera P6 Professional Project Management 8.2	Dec 2011	Dec 2016	Not Available	Indefinite
Primavera Portfolio Management 9.0	Aug 2011	Aug 2016	Not Available	Indefinite
Primavera Contract Management 12.1	Nov 2008	Nov 2011	Not Available	Nov 2012
Primavera Contract Management 13.x	Oct 2009	Jun 2013	Not Available	Not Available
Primavera Contract Management, Business Intelligence Publisher Edition 14.0	Aug 2011	Aug 2016	Not Available	Indefinite
Primavera Earned Value Management 6.2	Nov 2008	Sept 2009	Not Available	Dec 2011

Oracle's Primavera Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Primavera Risk Analysis 8.5	Nov 2008	Nov 2011	Not Available	Dec 2012
Primavera Risk Analysis 8.7	Mar 2010	Mar 2015	Not Available	Indefinite
Primavera Portfolio Management 7.5	Nov 2008	Nov 2011	Not Available	Dec 2012
Primavera Portfolio Management 8.0	Mar 2010	Mar 2015	Not Available	Indefinite
Primavera Capital Planning and Investment Control Budgeting 7.5	Nov 2008	Nov 2011	Not Available	Dec 2012
Primavera Capital Planning and Investment Control Budgeting 12.x	Jan 2010	Jan 2015	Not Available	Indefinite
Primavera Capital Planning and Investment Control Budgeting 13.x	Jan 2011	Jan 2016	Not Available	Indefinite
Primavera Capital Planning and Investment Control Budgeting 14.x	Apr 2012	Apr 2017	Not Available	Indefinite
Primavera P6 Reporting Database 6.2	Nov 2008	Nov 2013	Not Available	Indefinite
Primavera P6 Reporting Database 2.0	Apr 2010	Apr 2015	Not Available	Indefinite
Primavera P6 Reporting Database 2.1	Nov 2010	Nov 2015	Not Available	Indefinite
Primavera P6 Reporting Database 2.2	May 2011	May 2016	Not Available	Indefinite
Primavera P6 Reporting Database 3.0	Dec 2011	Dec 2016	Not Available	Indefinite
Primavera P6 Analytics 1.0	Apr 2010	Apr 2015	Not Available	Indefinite
Primavera P6 Analytics 1.1	Nov 2010	Nov 2015	Not Available	Indefinite
Primavera P6 Analytics 1.2	May 2011	May 2016	Not Available	Indefinite
Primavera P6 Analytics 2.0	Dec 2011	Dec 2016	Not Available	Indefinite
Primavera Inspire for SAP 6.0.4	Nov 2008	Nov 2013	Not Available	Indefinite
Primavera Inspire for SAP 8.0	Jun 2012	Jun 2017	Not Available	Indefinite
Primavera Web Services 6.2	Nov 2008	Nov 2013	Not Available	Indefinite

Oracle's Global Knowledge Software Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
UPK 3.1.X 9.1.7	Aug 2008	Not Available	Not Available	Not Available
UPK 3.1.X 9.1.6	Apr 2008	Not Available	Not Available	Not Available
UPK 3.1.X 9.1.5	Dec 2007	Not Available	Not Available	Not Available
UPK 3.1.X 9.1.0	Aug 2007	Not Available	Not Available	Not Available
UPK 3.0.X 9.0.0	Mar 2007	Not Available	Not Available	Not Available
UPK 2.7.X 8.7.5	May 2007	Not Available	Not Available	Not Available
UPK 2.7.X 8.7.4	Mar 2007	Not Available	Not Available	Not Available
UPK 2.7.X 8.7.3	Aug 2006	Not Available	Not Available	Not Available
UPK 2.7.X 8.7.2	Jul 2006	Not Available	Not Available	Not Available
UPK 2.7.X 8.7.1	Feb 2006	Not Available	Not Available	Not Available
UPK 2.7.X 8.7.0	Nov 2005	Not Available	Not Available	Not Available
UPK 2.6.X 8.6.3	Oct 2005	Not Available	Not Available	Not Available
UPK 2.6.X 8.6.2	Jul 2005	Not Available	Not Available	Not Available
UPK 2.6.X 8.6.1	Apr 2005	Not Available	Not Available	Not Available
UPK 2.6.X 8.6.0	Apr 2005	Not Available	Not Available	Not Available
UPK 2.5.X 8.5.4	Jan 2005	Not Available	Not Available	Not Available
UPK 2.5.X 8.5.3	Oct 2004	Not Available	Not Available	Not Available

Oracle's Global Knowledge Software Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
UPK 2.5.X 8.5.1	Aug 2004	Not Available	Not Available	Not Available
UPK 2.5.X 8.5.0	May 2004	Not Available	Not Available	Not Available
UPK 2.0.X 8.0.3	May 2004	Not Available	Not Available	Not Available
UPK 2.0.X 8.0.2	Dec 2003	Not Available	Not Available	Not Available
OnDemand Personal Navigator 9.1.7	Sep 2008	Dec 2009	Not Available	Indefinite
OnDemand Personal Navigator 8.0.1	Oct 2003	Not Available	Not Available	Indefinite
OnDemand Personal Navigator 8.0.0	Sep 2003	Not Available	Not Available	Indefinite
OnDemand Personal Navigator 7.5.4	Nov 2003	Not Available	Not Available	Indefinite
OnDemand Personal Navigator 7.5.3	Aug 2003	Not Available	Not Available	Indefinite
OnDemand Personal Navigator 7.5.2	Jun 2003	Not Available	Not Available	Indefinite
OnDemand Personal Navigator 7.5.1	May 2003	Not Available	Not Available	Indefinite
OnDemand Personal Navigator 7.5.0	Apr 2003	Not Available	Not Available	Indefinite
OnDemand Personal Navigator 7.0.2	Feb 2003	Not Available	Not Available	Not Available
OnDemand Personal Navigator 7.0.1	Dec 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 7.0.0	Oct 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.9.0	Jun 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.5.9	Sep 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.5.8	Aug 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.5.7	Aug 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.5.6 (Japanese)	Jul 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.5.6	May 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.5.5	Apr 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.5.4	Mar 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.5.3	Feb 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.5.2	Jan 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.5.12	Feb 2003	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.5.11	Nov 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.5.10	Oct 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.5.1	Jan 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.0.2	Jan 2002	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6.0.1	Sep 2001	Not Available	Not Available	Not Available
OnDemand Personal Navigator 6	May 2001	Not Available	Not Available	Not Available

Oracle's Global Knowledge Software Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Knowledge Pathways 5.1.2	Aug 2008	Aug 2010	Not Available	Indefinite
Knowledge Pathways 5.1.1	Aug 2008	Not Available	Not Available	Not Available
Knowledge Pathways 5.1	Jan 2008	Not Available	Not Available	Indefinite
Knowledge Pathways 5	Aug 2007	Not Available	Not Available	Indefinite
Knowledge Pathways 4.6	Aug 2006	Not Available	Not Available	Indefinite
Knowledge Pathways 4.5	Sep 2005	Not Available	Not Available	Indefinite
Knowledge Pathways 4	Jul 2002	Not Available	Not Available	Not Available
Presenter 4.8	Mar 2008	Oct 2009	Not Available	Not Available
Presenter 4.7	Mar 2007	Not Available	Not Available	Not Available
Presenter 4.6 r1	Dec 2006	Not Available	Not Available	Not Available
Presenter 4.6	Nov 2006	Not Available	Not Available	Not Available
Presenter 4.3	Sep 2006	Not Available	Not Available	Not Available
CustomDoc 3.6A	Apr 1999	Not Available	Not Available	May 2011

Migration path for Global Knowledge Software UPK is to use Oracle's existing product Oracle User Productivity Kit

Oracle's User Productivity Kit/Professional

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle User Productivity Kit 11.1	Mar 2012	Mar 2017	Mar 2020	Indefinite
Oracle User Productivity Kit 11.0	Jul 2011	Jul 2016	Jul 2019	Indefinite
User Productivity Kit 3.6.1	Feb 2010	Feb 2015	Feb 2018	Indefinite
Oracle User Productivity Kit 3.5	Feb 2009	Dec 2009	Not Available	Indefinite
Oracle User Productivity Kit 3.1.7	Nov 2008	Dec 2009	Not Available	Indefinite
Oracle User Productivity Kit Professional's Knowledge Pathways 5.5	Feb 2009	Feb 2011	Not Available	Indefinite
Oracle User Productivity Kit Professional's Knowledge Pathways 5.1.2	Nov 2008	Nov 2010	Not Available	Indefinite

Oracle's Skywire Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Accesscommander 1.4.6 and prior*	Nov 2005	Not Available	Not Available	May 2019
Agency QuickView 3.0 and prior*	Dec 2004	Not Available	Not Available	Dec 2010
Calligo 5.2 and prior	Apr 2005	Not Available	Not Available	Not Available
Calligo 5.3, 5.4 Patch 1 – 14*	Jan 2006	Not Available	Not Available	Dec 2010
Calligo 5.4 Patch 15	Oct 2008	Not Available	Dec 2009	Dec 2010
Carrier QuickView 3.1 and prior*	Oct 2004	Not Available	Not Available	Dec 2010
Commcommander 2.1.0 and prior*	Nov 2004	Not Available	Not Available	Apr 2010

Oracle's Skywire Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Commcommander 2.1.2*	Apr 2009	Not Available	Apr 2010	May 2019
Communication Utilities (DFXVBFIX and DFXVBPUT) 1.0.1*	Jan 1992	Not Available	Not Available	Apr 2018
Control Panel 5.2.3 and prior*	Dec 2006	Not Available	Not Available	Apr 2010
Control Panel 5.2.4	Mar 2007	Mar 2012	Mar 2015	May 2019
DCF/PLUS 3.2 and prior	Dec 1994	Not Available	Apr 2010	May 2019
Doc Services 3.1 and prior*	Jun 2005	Not Available	Not Available	Dec 2010
Doc Services 3.1 Patch 12 *	Sep 2008	Not Available	Dec 2009	Dec 2010
DOCFCA/DOCFCM 1.0 and prior*	Nov 2002	Not Available	Not Available	Apr 2010
DOCFCA/DOCFCM 1.2.1*	Dec 2002	Not Available	Not Available	May 2019
Docucreate IC (IRIS) 1.6.3 and prior*	Nov 2005	Not Available	Not Available	Apr 2010
Docucreate IC (IRIS) 5.0*	May 2007	Not Available	Not Available	May 2019
Docucreate RP Workstation 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Apr 2010
Docucreate SC 5.1. and prior*	May 2007	Not Available	Not Available	Apr 2010
Docucreate SC 5.2	Oct 2008	Oct 2011	Oct 2013	Oct 2016
Docucreate Workstation FP 5.0 and prior*	Jul 2001	Not Available	Not Available	Apr 2010
Docucreate Workstation FP 6.0	Jul 2008	Jul 2013	Jul 2016	Aug 2018
Docuflex 11.2.5.21 and prior*	Oct 2008	Not Available	Not Available	Apr 2012
Docuflex 11.2.5.22 and prior	Nov 2008	Not Available	Not Available	Apr 2012
Docuflex 11.3.0.0 through 11.3.0.21*	Oct 2008	Not Available	Not Available	Apr 2010
Docuflex Data Entry 11.2.0 and prior*	Nov 2008	Not Available	Not Available	Apr 2010
Docuflex Data Entry 11.3.0.0 through 11.3.0.21*	Oct 2008	Not Available	Not Available	Apr 2010
Docuflex Data Entry 11.3.0.22	Oct 2008	Oct 2013	Oct 2016	Oct 2018
Docuflex Studio 11.3.0.0 through 11.3.0.21*	Oct 2008	Not Available	Not Available	Apr 2010
Docuflex Studio 11.3.0.22	Oct 2008	Oct 2013	Oct 2016	Oct 2018
Docuflex Studio11.2.5.22 and prior	Nov 2008	Not Available	Apr 2010	Apr 2012
Docuflex Tag Manager 11.2.5.22 and prior	Nov 2008	Not Available	Apr 2010	Apr 2012
Docuflex Tag Manager 11.3.0.0 though 11.3.0.21*	Oct 2008	Not Available	Not Available	Apr 2012
Docuflex Tag Manager 11.3.0.22	Oct 2008	Oct 2013	Oct 2016	Oct 2018
Docugraph Engine 1.1.0*	May 2005	Not Available	Not Available	Apr 2010
Documaker 11.2 p12	Aug 2008	Aug 2011	Aug 2013	Aug 2016
Documaker Bridge 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Apr 2010
Documaker Bridge 11.2 p12	Aug 2008	Aug 2011	Aug 2013	Aug 2016

Oracle's Skywire Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Documaker Bridge 11.3 p05	Jul 2008	Jul 2013	Jul 2016	Jul 2018
Documaker FP 5.1.6 and prior*	Apr 2005	Not Available	Not Available	Apr 2012
Documaker FP 5.1.7	Jun 2008	Not Available	Apr 2010	May 2019
Documaker FP MVS	Jan 2003	Not Available	Not Available	Apr 2010
Documaker RP 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Dec 2010
Documaker Server RP 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Dec 2010
Documaker Studio11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Dec 2010
Documaker Workstation FP 5.0.0 - 20080820	Aug 2008	Not Available	Apr 2010	May 2019
Documaker Workstation RP 11.2 p12	Aug 2008	Aug 2011	Aug 2013	Aug 2016
Documaker Workstation RP11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Dec 2010
Documanage Bridge 3.4 p01*	Jun 2008	Not Available	Not Available	Apr 2010
Documanage Bridge 3.4 p02	Jul 2008	Jul 2011	Jul 2013	Apr 2017
Documanage Bridge 3.5	May 2009	May 2014	May 2017	May 2019
Documanage Server 6.5 p03*	Apr 2008	Not Available	Not Available	Apr 2010
Documanage Server 6.5 p04	Aug 2008	Aug 2011	Aug 2013	Apr 2017
Documanage Server 6.6	May 2009	May 2014	May 2017	May 2019
Documanage Workstation 6.5 p03*	Apr 2008	Not Available	Not Available	Apr 2010
Documanage Workstation 6.5 p04	Jul 2008	Jul 2011	Jul 2013	Apr 2017
Documanage Workstation 6.6	May 2009	May 2014	May 2017	May 2019
Documerge 3.1 and prior*	Sep 1998	Not Available	Not Available	May 2019
Documerge 3.2	Jan 2003	Not Available	Apr 2010	May 2019
Docupresentment 1.8 p53 and prior*	May 2007	Not Available	Not Available	Apr 2010
Docupresentment 1.8 p54	May 2007	May 2010	May 2012	May 2015
Docupresentment 2.2 p03 and prior*	Mar 2008	Not Available	Not Available	Apr 2010
Docupresentment 2.2 p04	Mar 2008	Mar 2013	Mar 2016	Mar 2018
Docusave 3.0 p1 and prior*	Oct 2006	Not Available	Not Available	Apr 2010
Docusave 3.0 p2	Jul 2008	Jul 2013	Jul 2016	Jul 2018
Docusolve 1.3.27*	Oct 2003	Not Available	Not Available	May 2019
Docutoolbox FP 5.2.3 and prior*	Dec 2006	Not Available	Not Available	Apr 2010
Docutoolbox FP 5.2.4	Mar 2007	Mar 2012	Mar 2015	Aug 2018
Docuview LFS 1.1.8*	Jun 2001	Not Available	Not Available	May 2019
Docuvise 4.0.1 and prior*	Apr 1999	Not Available	Not Available	May 2019

Oracle's Skywire Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Docuwise 4.0.1 and prior*	Apr 1999	Not Available	Not Available	Apr 2010
Docuword Editor 1.0.1*	Mar 1999	Not Available	Not Available	May 2019
Docuword Engine1.1.0*	Jun 2004	Not Available	Not Available	May 2019
DPA View/Documaker "DPA Plug-in" for Documanage 1.3 and prior*	Jun 2006	Not Available	Not Available	Apr 2010
DPA View/Documaker "DPA Plug-in" for Documanage 1.3 p01	Jul 2008	Jul 2011	Jul 2013	May 2019
Dynacomp 1.0.4*	May 1995	Not Available	Not Available	May 2019
FontCommander1.0 and prior*	Nov 2002	Not Available	Not Available	Apr 2010
FontCommander1.2.1*	Dec 2002	Not Available	Not Available	Apr 2012
General Agent 6.x and prior	Aug 2005	Not Available	Not Available	Not Available
General Agent GA 2007 SP2	Jun 2008	Not Available	Not Available	Not Available
GrafxCommander 5.0.1*	Mar 2003	Not Available	Not Available	Apr 2010
iDocumaker 3.1 p35 and prior*	Dec 2008	Not Available	Not Available	Apr 2010
iDocumaker 3.2	Jul 2008	Jul 2011	Not Available	Jul 2013
Image Editor 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Apr 2010
ImageCreate1.1.2*	Nov 2005	Not Available	Not Available	Apr 2010
InsBridge 3.9.0 and prior*	May 2008	Not Available	Not Available	Dec 2009
InsBridge 3.9.1	Jul 2008	Jul 2010	Not Available	Jul 2013
Internet Document Server 1.8 p52 and prior*	Mar 2007	Not Available	Not Available	Apr 2010
iPPS 3.11 p07 and prior*	Apr 2008	Not Available	Not Available	Apr 2013
iPPS 3.12 p03	Jul 2008	Jul 2011	Not Available	Jul 2015
IRIS 1.6.3 and prior*	Jun 2001	Not Available	Not Available	Apr 2010
IRIS 1.6.4*	Nov 2005	Not Available	Not Available	May 2019
IStream Communicator 2.2 FP3 and prior*	Dec 2007	Not Available	Not Available	Dec 2009
IStream Document Manager 6.1	May 2007	Not Available	Not Available	Not Available
IStream Document Manager 6.2 Patch 1-4 & SP1	Oct 2007	Oct 2012	Not Available	Oct 2017
Istream Publisher 3.2 Patch 9 and prior*	Aug 2007	Not Available	Not Available	Dec 2010
Istream Publisher 4.0 - 4.1 SP1*	May 2007	Not Available	Not Available	Dec 2012
Istream Publisher 4.1 SP2	May 2007	Dec 2010	Not Available	Dec 2012
Istream Publisher 4.2	Nov 2007	Nov 2012	Nov 2015	Nov 2017
IStream Writer 1.2.1 and prior*	Nov 2007	Not Available	Not Available	Jun 2010
ITS 4.3 and prior	Feb 2006	Not Available	Not Available	Not Available
PDF Driver 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Apr 2010

Oracle's Skywire Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
PDF Driver 11.2 p12	Apr 2008	Apr 2011	Apr 2013	Apr 2016
PDF Driver 11.3 p05	Apr 2008	Apr 2013	Apr 2016	Apr 2018
PDF for PPS 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Apr 2012
PDF OS390 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Apr 2010
PDF OS390 11.2 p12	Apr 2008	Apr 2011	Apr 2013	Apr 2016
PDF OS390 11.3 p05	Apr 2008	Apr 2013	Apr 2016	Apr 2018
PDF417 – FP 1.0.1	Jun 2001	Not Available	Apr 2010	May 2019
PDF417 – RP 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Apr 2010
PDF417 – RP 11.3 p05	Apr 2008	Apr 2013	Apr 2016	Apr 2018
PPS Full System 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Apr 2012
PPS Reporting Tool 1.0 P01 and prior*	Nov 2007	Not Available	Not Available	Apr 2010
PPS Reporting Tool11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Apr 2010
PPS Runtime System 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Apr 2012
Printcommander 6.0.8 and prior*	Oct 2005	Not Available	Not Available	Aug 2010
Printcommander 6.0.9	Jun 2008	Jun 2013	Jun 2016	Aug 2018
Queuecommander/QMS 1.0	Jun 1994	Not Available	Not Available	Not Available
Queuecommander/QMS 1.1*	Feb 2002	Not Available	Not Available	Apr 2010
Queuecommander/QMS 10.2.1*	Apr 2009	Not Available	Apr 2010	Apr 2017
Rulecommander 5.1.4 and prior*	Jun 2003	Not Available	Not Available	Apr 2010
Rulecommander 5.1.5*	Aug 2008	Not Available	Apr 2010	Apr 2017
Skywire Launcher 1.0.1*	Dec 2007	Not Available	Not Available	Dec 2010
Tagcommander 6.3.1.5 and prior*	Jan 2007	Not Available	Not Available	Apr 2010
Tagcommander 6.3.1.6	Aug 2008	Aug 2013	Aug 2016	Aug 2018
Template Technology 3.1.3	Jun 1999	Not Available	Apr 2010	May 2019
Tracker 6.5.1 SP3 and prior*	May 2008	Not Available	Not Available	Dec 2010
Transall Host 11.2 Build 20080923 / 11.2.0.75*	Jun 2008	Not Available	Not Available	Apr 2012
Transall Host 11.2 Build 20080923/ 11.2.0.75	Nov 2008	Not Available	Apr 2010	Apr 2012
Transall Host 11.3 Build 20080630	Oct 2008	Oct 2013	Oct 2016	Oct 2018

Oracle's Skywire Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Transall Host prior to 11.3 Build 20080630*	Oct 2008	Not Available	Not Available	Apr 2010
Transall Lite 11.2 Build 20080923 / 11.2.0.75	Nov 2008	Not Available	Not Available	Apr 2010
Transall Lite 11.3 Build 20080630	Jun 2008	Not Available	Not Available	Apr 2010
Transall Lite prior to 11.2 Build 20080923 / 11.2.0.75*	Nov 2008	Not Available	Not Available	Apr 2010
Transall Lite prior to 11.3 Build 20080630*	Jun 2008	Not Available	Not Available	Apr 2010
Transall Studio / Editor 11.2 Build 20080923 / 11.2.0.75	Nov 2008	Not Available	Apr 2010	Apr 2012
Transall Studio / Editor 11.2 prior to 11.2 Build 20080923 / 11.2.0.75*	Jun 2008	Not Available	Not Available	Apr 2010
Transall Studio / Editor 11.3 Build 20080630	Oct 2008	Oct 2013	Oct 2016	Oct 2018
Transall Studio / Editor prior to 11.3 Build 20080630*	Oct 2008	Not Available	Not Available	Apr 2010
Transall Studio Lite 11.2 Build 20080923/ 11.2.0.75	Nov 2008	Not Available	Not Available	Apr 2010
Transall Studio Lite 11.3 Build 20080630*	Jun 2008	Not Available	Not Available	Apr 2010
Transall Studio Lite prior to 11.2 Build 20080923 / 11.2.0.75*	Nov 2008	Not Available	Not Available	Apr 2010
Transall Studio Lite prior to 11.3 Build 20080630*	Jun 2008	Not Available	Not Available	Apr 2010
VLAM 3.1 and prior*	Sep 1998	Not Available	Not Available	May 2019
VLAM 3.2	Jan 2003	Not Available	Apr 2010	May 2019
Whitehill XML Transport 3.3 and prior	Mar 2007	Not Available	Not Available	Not Available
Whitehill XML Transport 3.4*	May 2008	Not Available	Not Available	May 2012
Whitehill XML Transport 3.5*	May 2008	Not Available	Not Available	May 2012
WipEdit Plug-In 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Apr 2010
WipEdit Plug-In 11.3 p05	Apr 2008	Apr 2013	Apr 2016	Apr 2018
X/HP 1.0.2*	Feb 1998	Not Available	Not Available	Apr 2010
XML for PPS 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Apr 2010
XML Import – Export 11.2 p11 and prior*	Apr 2008	Not Available	Not Available	Apr 2010
XML Import – Export 11.3 p05	Apr 2008	Apr 2013	Apr 2016	Apr 2018
Oracle Documaker 11.3 p05	Jul 2008	Jul 2013	Jul 2016	Jul 2018
Oracle Documaker 11.4	Apr 2009	Apr 2014	Apr 2017	Apr 2019
Oracle Documaker Desktop 11.3 p05	Jul 2008	Jul 2013	Jul 2016	Jul 2018
Oracle Documaker Desktop 11.4	Apr 2009	Apr 2014	Apr 2017	Apr 2019
Oracle Documaker Desktop 11.5	Apr 2010	Apr 2015	Apr 2018	Indefinite
Oracle Documaker Desktop 12.0	Dec 2010	Dec 2015	Dec 2018	Indefinite
Oracle Documaker 11.5	Apr 2010	Apr 2015	Apr 2018	Indefinite

Oracle's Skywire Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Documaker Standard Edition 12.0	Dec 2010	Dec 2015	Dec 2018	Indefinite
Oracle Insurance Documaker Enterprise Edition 12.0	Dec 2010	Dec 2015	Dec 2018	Indefinite
Oracle Insurance Compliance Tracker 6.x	Oct 2008	Oct 2013	Not Available	Indefinite
Oracle Insurance Data Capture 4.2	May 2009	May 2014	May 2017	Indefinite
Oracle Insurance Docuflex 11.3.0.22	Oct 2008	Oct 2013	Oct 2016	Oct 2018
Oracle Insurance General Agent 8.0	Jan 2009	Jan 2012	Jan 2015	Jan 2017
Oracle Insurance General Agent 8.1	Apr 2009	Apr 2014	Apr 2017	Indefinite
Oracle Insurance Insbridge Rating and Underwriting 3.10.2	Nov 2008	Nov 2013	Nov 2016	Indefinite
Oracle Insurance IStream Communicator 2.2 FP3 Patch 2	Jul 2008	Jul 2013	Jul 2016	Jul 2018
Oracle Insurance IStream Document Manager 6.2 Patch 5 & SP1 Patch 1	Sep 2008	Sep 2013	Sep 2016	Sep 2018
Oracle Insurance IStream Document Manager 6.3	Aug 2009	Aug 2014	Dec 2016	Aug 2019
Oracle Insurance IStream Publisher 4.3	Aug 2009	Aug 2014	Aug 2017	Aug 2019
Oracle Insurance IStream Writer 1.3	Jun 2008	Jun 2013	Jun 2016	Jun 2018

*No pre-existing patches are available for the release(s) specified in these releases.

Oracle's Application Integration Architecture Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Application Integration Architecture 11.x	Oct 2011	Jun 2014	Jun 2017	Indefinite
Application Integration Architecture Foundation Pack 11g R1 (11.1.1.x)	Apr 2010	Jun 2014	Jun 2017	Indefinite
Application Integration Architecture 3.x	Feb 2011	Jun 2014	Jun 2017	Indefinite
Application Integration Architecture 2.x	Feb 2008	Dec 2013	Dec 2014	Indefinite
Application Integration Architecture 1.x	Apr 2007	Dec 2013	Dec 2014	Indefinite

If Premier Support for a participating application in an integration program is no longer available, Extended Support, if available, may be acquired to continue to receive updates, fixes, and more for that application. Please refer to http://www.oracle.com/applications/prebuilt-integrations.html for additional information on participating applications.

Oracle's Haley Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Haley Risk and Compliance 5.1	Oct 2003	Dec 2010	Not Available	Indefinite
Haley Risk and Compliance 5.2	Nov 2004	Dec 2011	Not Available	Indefinite
Haley Risk and Compliance 5.3	May 2006	Dec 2011	Not Available	Indefinite
Haley Risk and Compliance 5.3.2	Jan 2009	Dec 2011	Not Available	Indefinite
Haley Fraud Detection for Online Banking 2.2	Mar 2008	Dec 2010	Not Available	Indefinite
Haley Fraud Detection for Online Banking 2.3	Apr 2008	Dec 2010	Not Available	Indefinite
Haley Expert Rules 4.x	Apr 2002	Dec 2011	Not Available	Indefinite
Haley Expert Rules (Non-Siebel) 5.x	Jan 2005	Dec 2011	Not Available	Indefinite
Haley Expert Rules (Siebel) 5.2	Jan 2007	Jan 2012	Not Available	Indefinite
Haley Expert Rules 6.x	Mar 2007	Dec 2011	Not Available	Indefinite
Haley Business Rules Engine 4.x	Jul 2001	Dec 2011	Not Available	Indefinite
Haley Business Rules Engine (Non-Siebel) 5.x	Jan 2005	Dec 2011	Not Available	Indefinite
Haley Business Rules Engine (Siebel) 5.2	Jan 2007	Jan 2012	Jan 2015	Indefinite
Haley Business Rules Engine 6.x	Feb 2007	Dec 2011	Not Available	Indefinite

Oracle Policy Automation (Formerly Haley Office Rules) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Haley Office Rules 6.x [1]	Jul 2003	Dec 2011	Not Available	Indefinite
Haley Office Rules 7.x [2]	Apr 2005	Dec 2011	Not Available	Indefinite
Haley Office Rules 8.x [2]	Mar 2006	Dec 2011	Not Available	Indefinite
Haley Office Rules 9.x [3]	Jun 2007	Dec 2011	Not Available	Indefinite
Haley Office Rules Runtime 4.x [4]	Jun 2001	Dec 2011	Not Available	Indefinite
Haley Office Rules Runtime 6.x [4]	Jul 2003	Dec 2011	Not Available	Indefinite
Haley Office Rules Runtime 7.x [5]	Apr 2005	Dec 2011	Not Available	Indefinite
Haley Office Rules Runtime 8.x [5]	Mar 2006	Dec 2011	Not Available	Indefinite
Haley Office Rules Runtime 9.x [6]	Jun 2007	Dec 2011	Not Available	Indefinite
Haley Office Rules Runtime for Mobile Devices 9.x [9]	Dec 2008	Dec 2011	Not Available	Indefinite
Haley Office Rules Connector for SAP JCo 1.0 [8]	Jun 2008	Dec 2011	Not Available	Indefinite
Haley Office Rules Connector for Oracle Siebel 1.0 [7]	Sep 2008	Dec 2011	Not Available	Indefinite

Oracle Policy Automation (Formerly Haley Office Rules) Releases (continued)

Oracle Branded Releases	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Policy Modeling 9.4 SP3	Apr 2009	Apr 2014	Not Available	Indefinite
Oracle Policy Modeling 10.0	Dec 2009	Dec 2014	Not Available	Indefinite
Oracle Policy Modeling 10.1	Mar 2010	Mar 2015	Not Available	Indefinite
Oracle Policy Modeling 10.2	Dec 2010	Dec 2015	Not Available	Indefinite
Oracle Policy Modeling 10.3	Jun 2011	Jun 2016	Not Available	Indefinite
Oracle Policy Modeling 10.4	Mar 2012	Mar 2017	Not Available	Indefinite
Oracle Policy Automation 9.4 SP3	Apr 2009	Apr 2014	Not Available	Indefinite
Oracle Policy Automation 10.0	Dec 2009	Dec 2014	Not Available	Indefinite
Oracle Policy Automation 10.1	Mar 2010	Mar 2015	Not Available	Indefinite
Oracle Policy Automation 10.2	Dec 2010	Dec 2015	Not Available	Indefinite
Oracle Policy Automation 10.3	Jun 2011	Jun 2016	Not Available	Indefinite
Oracle Policy Automation 10.4	Mar 2012	Mar 2017	Not Available	Indefinite
Oracle Policy Automation for Mobile Devices 9.4 SP3 [10]	Apr 2009	Apr 2014	Not Available	Indefinite
Oracle Policy Automation for Mobile Devices 10.0 [10]	Dec 2009	Dec 2014	Not Available	Indefinite
Oracle Policy Automation for Mobile Devices 10.1	Mar 2010	Mar 2015	Not Available	Indefinite
Oracle Policy Automation for Mobile Devices 10.2	Dec 2010	Dec 2015	Not Available	Indefinite
Oracle Policy Automation for Mobile Devices 10.3	Jun 2011	Jun 2016	Not Available	Indefinite
Oracle Policy Automation Connector for Siebel 9.4.2 [11]	Jul 2009	Jul 2014	Not Available	Indefinite
Oracle Policy Automation Connector for Siebel 10.0	Dec 2009	Dec 2014	Not Available	Indefinite
Oracle Policy Automation Connector for Siebel 10.1	May 2010	May 2015	Not Available	Indefinite
Oracle Policy Automation Connector for Siebel 10.2	Jan 2011	Jan 2016	Not Available	Indefinite
Oracle Policy Automation Connector for Siebel 10.3	Sep 2011	Sep 2016	Not Available	Indefinite
Oracle Policy Automation Connector for Siebel 10.4	Jul 2012	Jul 2017	Not Available	Indefinite
Oracle Policy Automation Connector for SAP Java Connector 10.0	Jan 2010	Jan 2015	Not Available	Indefinite
Oracle Policy Automation Connector for SAP Java Connector 10.2	Apr 2011	Apr 2016	Not Available	Indefinite
Oracle Policy Automation Connector for Oracle CRM On Demand 10.3	Sep 2011	Sep 2016	Not Available	Indefinite

[1] Released as Statute Expert Developer 6.x
[2] Released as RuleBurst Studio 7.x, 8.x
[3] Released as RuleBurst Studio 9.0, and Haley Office Rules 9.1 through 9.3
[4] Released as Statute Expert Runtime 4.x, 6.x
[5] Released as RuleBurst Runtime Technologies 7.x, 8.x
[6] Released as RuleBurst Runtime Technologies 9.0, and Haley Determination Services 9.1 through Haley Determination Services 9.3
[7] Released as Haley Determinations Connector for Oracle Siebel 1.0
[8] Released as Haley Determinations Connector for SAP JCo 1.0
[9] Distributed via Haley Office Rules
[10] Distributed via Oracle Policy Modeling
[11] Also known as Oracle Policy Automation Connector for Siebel v2

Oracle's HotSip Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
M2CE 2.2	Oct 2004	Apr 2007	Not Available	Not Available
M2CE 2.3	Mar 2005	Apr 2009	May 2010	Not Available
M2CE 2.4	Dec 2005	Apr 2010	May 2012	Not Available
M2CE 3.0	Feb 2006	Apr 2009	May 2010	Not Available
M2CE SCE 2.2	Oct 2004	Apr 2007	Not Available	Not Available
M2CE SCE 2.3	Mar 2005	May 2008	Not Available	Not Available
M2CE SCE 2.4	Dec 2005	Aug 2008	Not Available	Not Available
M2CE SCE 3.0	Feb 2006	Aug 2008	Not Available	Not Available
Active Contacts PC 4.3	Jun 2004	Jun 2007	Not Available	Not Available
Active Contacts PC 4.4	Nov 2004	Jun 2007	Not Available	Not Available
Active Contacts PC 4.5	Mar 2005	Jun 2007	Not Available	Not Available

Oracle's Net4Call Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
VPBX 1.1	May 2005	Jul 2010	Jul 2012	Indefinite
AAA Converter 1.0	Jan 2005	Dec 2007	Dec 2008	Dec 2009
Blacklist 1.1	Dec 2004	Dec 2007	Dec 2008	Dec 2009
Televoting 1.1	Dec 2004	Dec 2007	Dec 2008	Dec 2009

Oracle's Communications Service Delivery Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
WebLogic Communications Platform/WebLogic SIP Server 2.x	May 2006	May 2011	May 2013	Indefinite
WebLogic Communications Platform/WebLogic SIP Server 3.x	Dec 2006	Nov 2011	Nov 2013	Indefinite
Oracle Communications Converged Application Server 4.x	Sep 2008	Sep 2013	Sep 2015	Indefinite
Oracle Communications Converged Application Server 5.x	Aug 2010	Aug 2015	Aug 2018	Indefinite
WLCP - WebLogic Network Gatekeeper (includes ESDK) 2.x	May 2006	May 2011	May 2013	Indefinite
WLCP - WebLogic Network Gatekeeper (includes ESDK) 3.x	Jul 2007	Jul 2012	Jul 2014	Indefinite
Oracle Communication Services Gatekeeper 4.x	Jul 2008	Jul 2013	Jul 2015	Indefinite
Oracle Communications Services Gatekeeper 5.0	Nov 2010	Nov 2015	Nov 2018	Indefinite
Oracle Communications Marketing and Advertising 5.0	Nov 2009	Nov 2014	Nov 2017	Indefinite
Oracle Communications Marketing and Advertising 5.1	May 2011	May 2016	May 2019	Indefinite
Oracle Communications Presence 5.x	Sep 2010	Dec 2013	Not Available	Not Available
Oracle Communications Service Broker 5.0	Jan 2011	Jan 2016	Jan 2019	Indefinite
Oracle Communications Service Broker 6.0	Dec 2011	Dec 2016	Dec 2019	Indefinite
Oracle Communications and Mobility Server 10.1.3	Jun 2008	Jun 2015	Not Available	Indefinite

Oracle's Sophoi Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
iPLS 3.2.66	Jul 2008	Mar 2010	Not Available	Indefinite
iPLS 3.3.3.0	Dec 2008	Jun 2010	Not Available	Indefinite
iPLS 3.3.10.0	Apr 2009	Jun 2010	Not Available	Indefinite
Oracle Branded Releases				
Oracle Media Intellectual Property Management 3.3.13.0	Oct 2009	Oct 2011	Not Available	Indefinite

Oracle's Convergin Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Accolade WCS 2.0	Apr 2007	Apr 2011	Not Available	Indefinite
Accolade WCS 3.1	Apr 2009	Apr 2014	Not Available	Indefinite
IPMS	Not Available	Dec 2010	Not Available	Not Available
Oracle Branded Releases				
Oracle Communications Service Broker 3.1.1	Apr 2010	Apr 2015	Apr 2018	Indefinite

Oracle's eServGlobal USP

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Charging Max 3.1	Feb 2008	Jun 2013	Not Available	Indefinite
Charging Max 4.0	Apr 2008	May 2016	Not Available	Indefinite
Charging Max 4.1	Jul 2009	Jul 2015	Not Available	Indefinite
Charging Max 4.2	Sep 2009	May 2013	Not Available	Indefinite
Message Max 3.1	Jan 2007	Mar 2012	Not Available	Indefinite

Oracle's eServGlobal USP (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Message Max 3.2	Sept 2008	Sep 2011	Not Available	Indefinite
Message Max 4.0	Jul 2008	Jul 2016	Not Available	Indefinite
Number Max 2.4	Mar 2008	Jul 2014	Not Available	Indefinite
Number Max/LCR 2.4	Jul 2008	Jul 2014	Not Available	Indefinite
Number Max/VPN 2.4	Mar 2005	Jul 2011	Not Available	Indefinite
Oracle Branded Releases				
Oracle Communications Network Charging and Control 4.3	May 2010	May 2015	May 2018	Indefinite
Oracle Communications Network Charging and Control 4.4	Jul 2011	Jul 2016	Jul 2019	Indefinite
Oracle Communications Network Charging and Control 5.0	Sep 2012	Sep 2017	Sep 2020	Indefinite

Oracle's Veritas Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Veritas File System 4.0	Feb 2004	Dec 2007	Not Available	Mar 2011
Veritas File System 4.1	Apr 2005	Sep 2009	Not Available	Mar 2011
Veritas NetBackup 5.0	Apr 2004	Apr 2008	Not Available	Apr 2011
Veritas NetBackup 5.1	Jul 2004	Apr 2008	Not Available	Apr 2011
Veritas NetBackup 6.0	Oct 2005	Mar 2010	Not Available	Oct 2012
Veritas Netbackup 6.5	Sep 2007	Mar 2011	Not Available	Oct 2012
Veritas NetBackup Option Flexible Disk Option 6.5	Sep 2007	Mar 2011	Not Available	Oct 2012
Veritas NetBackup Option NAS Snapvault 6.5	Sep 2007	Mar 2011	Not Available	Oct 2012
Veritas NetBackup Option Openstorage Disk Option 6.5	Sep 2007	Mar 2011	Not Available	Oct 2012
Veritas NetBackup Option Virtual Tape 6.5	Sep 2007	Mar 2011	Not Available	Oct 2012
Veritas NetBackup 7.0	Mar 2010	Dec 2012	Not Available	Not Available
Veritas Storage Foundation (VSF) 4.0	Not Available	Sep 2007	Not Available	Mar 2011
Veritas Storage Foundation (VSF) 4.1 (Base)	Apr 2005	Sep 2009	Not Available	Mar 2011
Veritas Storage Foundation (VSF) 4.1 (x64 S10 Ph 2)	Jan 2006	Feb 2010	Not Available	Mar 2011

Oracle's Veritas Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Veritas Storage Foundation (VSF) 4.1 (x64 S10 Opteron Ph 1)	Jan 2006	Feb 2010	Not Available	Mar 2011
Veritas Storage Foundation (VSF) 5.0	Jul 2006	Jun 2012	Not Available	Dec 2012
Veritas Storage Foundation (VSF) 5.0 for x64	Jul 2006	Jun 2012	Not Available	Dec 2012
Veritas Storage Foundation (VSF) 5.0 MP3	Oct 2008	Jun 2012	Not Available	Dec 2012
Veritas Storage Foundation (VSF) 5.1	Dec 2009	Dec 2012	Not Available	Not Available
Veritas Volume Manager (VxVM) 3.5	Not Available	Mar 2007	Not Available	Mar 2011
Veritas Volume Manager (VxVM) 4.0	Feb – Apr 2004	Dec 2007	Not Available	Mar 2011
Veritas Volume Manager (VxVM) 4.1	Apr 2005	Sep 2009	Not Available	Mar 2011
Veritas Volume Manager (VxVM) 4.1 Cluster Functionality License	Not Available	Nov 2009	Not Available	Mar 2011

Oracle's StarOffice and OpenOffice Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
StarOffice 7	Nov 2003	Apr 2011	Not Available	Not Available
StarOffice 8	Nov 2005	Nov 2012	Not Available	Not Available
StarOffice 9.x/Open Office 3.x *	Nov 2008 - Apr 2010	Nov 2012	Not Available	Not Available

*StarOffice 9 was replaced by OpenOffice 3.2.1, which was released April 2010.

Oracle's Lustre Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Lustre 1.6x	Apr 2007	Jun 2010	Not Available	Indefinite
Lustre 1.8x	May 2009	Jun 2012	Not Available	Indefinite

Oracle's ATG Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
ATG 10	Dec 2010	Dec 2015	Dec 2018	Indefinite
ATG 9	Dec 2008	Dec 2013	Dec 2016	Indefinite
ATG 2007.x	Jul 2007	Jul 2012	Not Available	Indefinite
ATG 2006.3	Jun 2006	Apr 2011	Not Available	Indefinite
dynamo App Server 6.3	Mar 2004	Apr 2011	Not Available	Indefinite
eServer 6.0 / 5.2	Mar 2004	Mar 2012	Not Available	Indefinite
Communication Center 50d	Apr 2005	Dec 2011	Not Available	Indefinite
Campaign Optimizer 10	Dec 2010	Dec 2015	Not Available	Indefinite
Campaign Optimizer 9	Dec 2008	Dec 2013	Not Available	Indefinite
Outreach 10	Dec 2010	Dec 2015	Not Available	Indefinite
Outreach 9	Dec 2008	Dec 2013	Not Available	Indefinite
Campaign Optimizer 2007.x	Jul 2007	Jul 2012	Not Available	Indefinite
Outreach 2007.x	Jul 2007	Jul 2012	Not Available	Indefinite

Bundled products like Campaign Optimizer and Outreach follow their standalone dates as noted in the above chart.

Oracle's Tutor Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Tutor 11.5.10	Feb 2007	Feb 2012	Not Available	Indefinite
Tutor 12.0	Mar 2008	Mar 2013	Not Available	Indefinite
Tutor 12.1	May 2009	May 2014	Not Available	Indefinite
Tutor 12.2	Oct 2009	Oct 2014	Not Available	Indefinite
Tutor 14.0	Oct 2010	Oct 2015	Not Available	Indefinite

Oracle's Inquira Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Knowledge for Contact Center 8.1.x	Aug 2008	Aug 2013	Not Available	Indefinite
Knowledge for Contact Center 8.2.x	Jun 2010	Jun 2015	Not Available	Indefinite
Oracle Knowledge 8.4.x	Aug 2011	Aug 2016	Not Available	Indefinite

Oracle's Health Insurance Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Insurance Claims Adjudication for Health 2.x.y	Nov 2011	Nov 2016	Not Available	Indefinite
Oracle Insurance Claims Management Data Marts for Health 10.x.y	May 2011	May 2016	Not Available	Indefinite
Oracle Insurance Claims Management for Health 10.x.y	May 2011	May 2016	Not Available	Indefinite
Oracle Insurance Claims Management Web Services for Health 10.x.y	May 2011	May 2016	Not Available	Indefinite
Oracle Insurance Disbursements and Collections for Health 10.x.y	May 2011	May 2016	Not Available	Indefinite
Oracle Insurance Long Term Care for Health 10.x.y	Jun 2011	Jun 2016	Not Available	Indefinite
Oracle Insurance Policy Administration Data Marts for Health 10.x.y	May 2011	May 2016	Not Available	Indefinite
Oracle Insurance Policy Administration for Health 10.x.y	May 2011	May 2016	Not Available	Indefinite
Oracle Insurance Policy Administration Web Services for Health 10.x.y	May 2011	May 2016	Not Available	Indefinite

For more-detailed information on bug fixing and patch release policies, please refer to the "Error Correction Support Policy" on My Oracle Support 1494031.1

Oracle's Endeca Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Endeca Guided Search 5.1.x (Formerly InFront)	Apr 2007	Jun 2012	Not Available	Indefinite
Endeca Guided Search 6.1.x (Formerly Infront)	Jan 2009	Jun 2014	Not Available	Indefinite
Endeca Guided Search 6.2.x (Formerly Infront)	Aug 2011	Jun 2016	Not Available	Indefinite
Endeca Experience Manager 6.1.x (Formerly Publishing Suite)	Jan 2009	Jun 2014	Not Available	Indefinite
Endeca Experience Manager 6.2.x (Formerly Publishing Suite)	Aug 2011	Jun 2016	Not Available	Indefinite
Latitude 1.2.1	Jul 2010	May 2012	Not Available	Aug 2012
Oracle Endeca Information Discovery 1.2.2 (Formerly Latitude)	Jul 2010	May 2012	Not Available	Indefinite
Latitude 1.3.1	Oct 2010	Aug 2012	Not Available	Aug 2012
Oracle Endeca Information Discovery 1.3.2 (Formerly Latitude)	Oct 2010	Oct 2012	Not Available	Indefinite
Latitude 1.4.0	Jan 2011	Aug 2012	Not Available	Aug 2012
Oracle Endeca Information Discovery 1.4.1 (Formerly Latitude)	Jan 2011	Jan 2013	Not Available	Indefinite
Latitude 1.5.0	Apr 2011	Aug 2012	Not Available	Aug 2012
Oracle Endeca Information Discovery 1.5.1 (Formerly Latitude)	Apr 2011	Apr 2013	Not Available	Indefinite
Latitude 1.6.0	Jul 2011	Aug 2012	Not Available	Aug 2012
Oracle Endeca Information Discovery 1.6.1 (Formerly Latitude)	Jul 2011	Jul 2013	Not Available	Indefinite
Latitude 2.1.1	Jul 2011	Aug 2012	Not Available	Aug 2012
Oracle Endeca Information Discovery 2.1.2 (Formerly Latitude)	Jul 2011	Jul 2013	Not Available	Indefinite
Latitude 2.2.1	Oct 2011	Aug 2012	Not Available	Aug 2012
Oracle Endeca Information Discovery 2.2.2 (Formerly Latitude)	Oct 2011	Dec 2016	Not Available	Indefinite
Oracle Endeca Information Discovery 2.3	Apr 2012	Apr 2017	Not Available	Indefinite

Oracle's GoAhead Software Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Avantellis 3.0 SP9	Mar 2010	Mar 2015	Not Available	Indefinite
Avantellis 5.0 SP3	Jan 2010	Jan 2015	Not Available	Indefinite
embeddedMIND 3.4	Mar 2011	Mar 2016	Not Available	Indefinite
embeddedMIND 3.5	Sep 2011	Sep 2016	Not Available	Indefinite
embeddedMIND 3.6	Feb 2012	Feb 2017	Not Available	Indefinite
OpenSAFfire 6.0	Nov 2010	Nov 2015	Not Available	Indefinite
OpenSAFfire 6.1	May 2011	May 2016	Not Available	Indefinite

Oracle's GoAhead Software Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
OpenSAFfire 6.2	Feb 2012	Feb 2017	Not Available	Indefinite
SAFfire 3.0	Nov 2009	Nov 2014	Not Available	Indefinite
SAFfire 3.1	Aug 2011	Aug 2016	Not Available	Indefinite
selfReliant 4.3	Mar 2008	Mar 2013	Not Available	Indefinite
selfReliant 4.4	Mar 2010	Mar 2015	Mar 2018	Indefinite

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